

THE UM STAFF ADVISOR

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JULY and AUGUST 2000

In this issue...

- Service Awards*
- Birthdays*
- Election Time*
- A Visit with Dr. Turner*
- United Way Campaign*



UM Staff Advisory Council was formed to provide two-way communication between staff and the President on pertinent issues. If you have comments or questions about any subject related to UM System staff, please contact one of your Council members. They are there for you!

UM STAFF ADVISORY COUNCIL MEMBERS
1999-2000

Suzanne Schoonover, Chair	882-7396
Dave Olson, Vice Chair	882-5894
Katina Volle, Secretary-Treasurer	882-6398
Kelly Abraham.....	882-6585
Donna Barnes.....	882-9220
Memoree Bradley.....	882-7989
Ken Dunn, Newsletter.....	882-6436
Laura Flacks-Narrol	882-7054
Tami Hoskins	882-3006
Jackie Thomas.....	882-9787

Election Time

It will soon be UM-SAC election time. Look for your ballot in the mail during the first week of September.

A Visit with Ron Turner

Ron Turner, Executive Vice President and Director of Cooperative Extension, visited with the Council during our August 10 meeting and led a fascinating discussion on technology, quality measurement, and the nature of change. Dr. Turner, a teacher by training, was mostly interested in ideas—namely, what will be the biggest change at the University in the next ten years? He provided us with enough grist for our mental mills to keep us busy for years to come.

For thirty years Dr. Turner has been answering the never-ending question, “How does technology fit into teaching?” This is a much more pertinent question now than at any time in the past. The answer continues to develop. But now we can see technology being integrated into our everyday jobs, everyday lives, the teaching mission of the University, literally everywhere. We now speak the language of technology, comfortably using terms that would have been foreign ten years ago. We use computers in our jobs every day. The inefficiencies which would confront us had we not chosen to go in this direction are staggering. Our whole mission likely would be impossible. Technology is part of our lives.

But what is the next big change? Dr. Turner threw out a suggestion for consideration by UM staff: **Quality Measurement.** There is no question that this is a quality institution, but how do we measure that quality? If the University of Missouri were to make the same commitment to quality measurement that it made to IT, we would be on the cutting edge of universities nationwide.

Why would we do this? So we can make better decisions. Not just strategic decisions but the thousands of decisions that each staff member makes each day as part of his or her job. Instead of doing things because we instinctively feel it is the right thing to do, perhaps we should think about *why* we do these things, how we might do them better, and how to measure the results of a given action. Imagine the potential for improved efficiency in thousands of little decisions being altered slightly every day to lead to more efficient results. Look at it like IT, a tool people use to perform their job more effectively. A different, more focused, way of looking at the world.

Interested in learning more? Dr. Turner recommends the following: ***The Lexus and the Olive Tree:***

Understanding Globalization by Thomas L. Friedman and *Einstein's Dreams* by Alan P. Lightman. *The Lexus and the Olive Tree* examines the changes in our world since the fall of the Berlin Wall—the democratization of technology worldwide, the democratization of information (CNN, BBC, Internet news coverage) and the democratization of finance. All three are cutting across old lines. But the old lines still exist. What is the impact on the University of Missouri?

In *Einstein's Dreams* Lightman examines 30 short fictional dreams of Albert Einstein while working as a patent clerk in Switzerland in 1905 and developing his theory of relativity. Each vignette examines the nature of time and its mysteries and how they impact disparate individuals caught in its web. Of particular interest are those caught in time who have trouble moving with the times as they change. Again, Dr. Turner urges us to think about how the changing times can put pressure on an institution such as a modern university with its roots so deeply planted in ancient tradition.

Check out the excellent University Outreach and Extension web site for “practical, research-based information on a variety of topics, including: agriculture, business, communities, continuing education, our environment, families and children, horticulture, information technology, and nutrition and health.” The URL is: <http://www.outreach.missouri.edu>

July Service Awards

Congratulations to the following UM-System Staff members who have attained these milestones of service!

25 Years of Service

Leonard Frank Kellogg, now with Columbia Campus

20 Years of Service

Carolyn Ann Hutchison, University Extension

15 Years of Service

Bonnie E. Brown, Faculty and Staff Benefits
Steven W. Graham, V. P. for Human Resource Services

5 Years of Service

Glenda Kay Beissenherz, University Extension
John Kevin Grissom, University Extension

Paula M. Short, V. P. for Academic Affairs
Travonna Michelle Turner, Facilities Planning and Development

Linda Marie Vorce, Library Systems
Theodore W. Weatherford, MOREnet
John A. Wening, MOREnet

August Service Awards

35 Years of Service

Mable Jones Grimes, University Extension

10 Years of Service

Marilynn S. Keil, University Press

5 Years of Service

William L. Byers, Jr., MOREnet
Julie Zongwei Chen, Management Information Systems
Aimee Klimczak, Administrative Systems Project
Janice M. Perkins, University Extension

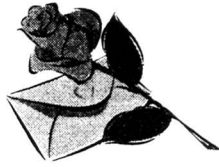
The industrial countries of the West have much in common in defining and meeting the great challenges facing their Higher Education systems in the new millennium.

Recognizing this, a small group of Western Europeans and Americans, long closely associated with Higher Education, arranged for a Colloquium to examine these challenges in depth and to propose promising initiatives for meeting them.

From the Glion Declaration
In its institutional life and its professional activities, the university must reaffirm that integrity is the requirement, excellence the standard, rationality the means, community the context, civility the attitude, openness the relationship and responsibility the obligation upon which its own existence and knowledge itself depend.

Want to know more ?

<http://www.weberfamily.ch/glion/>



Happy Birthday, August Birthdays!

Kelly L. Abraham, Accounting	08/27	Extension	
John P. Bartin, MOREnet	08/23	Laura Jean Barks	08/10
David Lawrence Boutros, West. Hist. Man.	08/24	Paula J. Barr	08/30
Mary Ann Broadus, Faculty & Staff Benefits	08/20	Tamara T. Beason	08/04
Wanda Sue Cowans, MOREnet	08/14	Peter Christopher Beaugard	08/07
Patricia G. Dudenhoefter, MOREnet	08/10	Sue A. Beers	08/09
Brenda K. Dudley, Accounting	08/05	Janet C. Benavente	08/26
Naoma R. Farris, State Historical Society	08/15	Kristi L. Bliley	08/25
Richard D. Finholt, Office of Econ. Dev.	08/11	Rick Bottoms	08/15
Lynn Wolf Gentzler, State Hist. Soc.	08/28	Sheila Renee Bruns	08/09
Kristi Dawn Gregg, MIS	08/13	Shelley Pauline Bush	08/14
Phillip J. Hoskins, General Counsel's Office	08/26	Joyce C. Crouch	08/13
Tami C. Hoskins, Human Res. Dev./Res. Sys.	08/21	Eber Folger Cude, Jr.	08/08
Melinda Jessee, MOREnet	08/13	Cathy L. Daigle	08/07
Donna J. Johanning, Accounting	08/19	David Martin Davis	08/07
Toni J. Kaiser, Faculty & Staff Benefits	08/11	Shawn W. Deering	08/24
Marilynn S. Keil, University Press	08/20	Diane Dews	08/04
Aimee Klimczak, ASP	08/15	Eldon R. Dilworth	08/22
Douglas M. Kuschel, ICS	08/21	Tracy Dranginis	08/22
Bonita Sue Lenger, Accounting	08/24	Phyllis Ann Flanigan	08/20
Brian M. Lloyd, MOREnet	08/28	Diana Hammond	08/12
Jennifer L. Lorenz, MOREnet	08/13	Linda Sue Hatch	08/20
Ernest T. Matson, Records Management	08/09	David Alan Healy	08/11
Thomas H. Miller, State Hist. Soc.	08/30	Ogeal Hill	08/16
Robert W. G. Mullen, Planning & Budget	08/20	Verna L. Hume	08/22
Claudia L. Nelson, Faculty & Staff Ben.	08/18	Oscar H. Ingram	08/28
David W. Olson, MOREnet	08/18	Kimberly Johnson	08/21
Elizabeth A. Perrin, MOREnet	08/24	Scott Collin Killpack	08/11
Lori A. Richards, Records Management	08/11	Michelle D. Klem	08/09
Tony Rivera, ICS	08/04	Eleanor E. Kloeppel	08/06
Jennifer L. Russom, MOREnet	08/18	Lala Kumar	08/28
Constance M. Stickney, MOREnet	08/09	Rebecca A. Legrand	08/12
William T. Stolz, West. Hist. Man.	08/03	Frank Noble Letzkus	08/25
Mary Catherine Stubbs, Library Systems	08/03	Robert David McCall	08/13
Catherine Ann Volmert, V. P. Fin. & Admin.	08/08	Basil Leon Mcintyre	08/10
Clair E. Willcox, Jr., University Press	08/28	James E. Meyer	08/28
Maryann Williamson, Business Services	08/09	Judy Ann Moss	08/23
		Vera Massey Nichols	08/19
		Kathleen Books Rudeen	08/27
		Betty R. Shavers	08/26
		Roslyn Sherman Voellinger	08/03
		Jacqueline D. Stuart	08/24
		Michelle L. Taylor	08/22
		Elbert F. Turner, Jr.	08/14
		Donald Wayne Utlaut	08/09
		Lisa Allen Wallace	08/28
		Dale Gilbert Watson	08/29
		Frank Lynn Wideman	08/22
		Crystal D. Wolfskill	08/09
		Nelda Anette Zehner	08/12

UNITED WAY CAMPAIGN

Did you know . . .

- The Columbia Area United Way served 105,000 people in Mid-Missouri last year?
- United Way Supports 31 adult- and youth-serving agencies?
- Rainbow House shelters 200 abused and neglected children each year?
- The Central Missouri Food Bank distributes food to hungry families through 120 soup kitchens, shelters, senior and low-income child-care programs and rehabilitation facilities?

These are just a few of the statistics—with real faces behind every number—that make it satisfying to give to United Way.

Volunteers are gearing up for the 2000 United Way campaign. Sandy Stegall, Extension Communications Coordinator, will coordinate the campaign for System employees with the assistance of Debbie Ricker. A meeting of the UM System Steering Committee has been held, and another for departmental Keypersons is scheduled to aid in planning this year's campaign.

Scheduled events include the MU/UM Kickoff in Stotler Lounge on Sept. 28 and the United Way Day of Caring on Sept. 29. We need 30 volunteers for the Day of Caring. If you are interested in doing something hands-on to help your neighbor—painting, cleaning, clearing, brush, etc.—please contact Debbie Ricker via e-mail or at 882-4321.

United Way agency tours will be available in early September. If you have never gone on such a tour, make plans to join this year. There's nothing like being at the agency and seeing some of the work in progress to drive home the real need.

Educating ourselves and the rest of the University community about United Way and its agencies is an important part of a successful campaign. Keypersons are encouraged to hold informational sessions in the various departments to show the 2000 United Way video, answer questions and perhaps hear remarks from a United Way member agency representative. If a session has not been scheduled for your department and you would like to see the video, contact your respective Keyperson listed below.

Thanks to the volunteers who have agreed to help in this year's campaign:

2000 Steering Committee—Chair Sandy Stegall, Ralph Caruso, Blake Danuser, Renetta Gallup, Phil Harrison, Ann Juengermann, Nikki Krawitz, David Olson, David Russell, Suzanne Schoonover.

2000 Keypersons—Rita Besleme, Becky Bohlmeier, Memoree Bradley, Cindy Cover, Brenda Dennis, Renetta Gallup, Dixie Glenn, Debbie Heath, Mary Beth Hiley, Ann Juengermann, Sherry Kilgore, Janice Perkins, Debbie Ricker, Deseri Sheller, Ann Sleper, Catherine Volmert, Janet Waibel, Sandra Wells, Michelle Niemeyer, and Carole Wright.

Look for further details about this year's campaign in the next few issues of the *UM Staff Advisor*. Please remember that United Way puts local dollars to work locally, and donors may select agencies they want to support with their gifts and pledges.

OUR GOAL IS \$40,500.