



## Disaster Recovery Resources for Missouri Families

Below is a list of Missouri post-disaster resources. This list is part of *Recovery After Disaster: The Family Financial Toolkit*, created by University of Minnesota Extension and North Dakota State University Extension Service.

If you need Internet access, contact your local University of Missouri Extension center.

### Farm Resources

**University of Missouri College of Agriculture, Food and Natural Resources** — extension program focuses on economic development, crop and livestock production and marketing, and increased income from forages, while balancing the consequences for Missouri's natural resources and environment:

- <http://cafnr.missouri.edu/extension/programs.php> or 573-882-8301

### MU Extension Publications

**Flooding and crop insurance options, based on planting dates:**

- Page 86 (second page of PDF) of Integrated Pest and Crop Management newsletter, Vol. 21, No. 10: <http://ipm.missouri.edu/archive/ipcm/2011/v21n10.pdf>

**Flood effects on grain crops:**

- <http://extension.missouri.edu/agw1014>

**Wet weather and nitrogen loss in Missouri, "Nitrogen Loss in 2008":**

- <http://ipm.missouri.edu/ipcm/2009/1/Nitrogen-Loss-in-2008>

### Home Resources

**Missouri State Emergency Management Agency (SEMA)** — state emergency operations center:

- <http://sema.dps.mo.gov> or 573-526-9100

**ParentLink WarmLine** — for parents and others who help children cope with disaster and tragedy:

- <http://education.missouri.edu/orgs/parentlink>
- 800-552-8522 (English), 888-460-0008 (Spanish)

**University of Missouri Extension** — contact information for your local MU Extension center, as well as additional publications:

- <http://extension.missouri.edu>
- 800-292-0969, or Extension Publications at 573-882-7216

**Lutheran Family and Children's Services of Missouri** — services for disaster survivors:

- <http://lfcsmo.org/disaster-services> or 866-326-LFCS (5327)

**Missouri Department of Public Safety, Office of Homeland Security** — information on assistance programs for disaster survivors and communities:

- <http://dps.mo.gov/dir/programs/ohs> or 573-522-3007

**Volunteer Match** — volunteering opportunities for disaster relief in Missouri:

- <http://volunteermatch.org/search/index.jsp?l=MO,USA&categories=42> or 415-241-6868

**Missouri Emergency Crisis Hotlines and Helplines** — helps to match up those providing mental health, abuse reporting and disability services with those who need them:

- <http://findcounseling.com/help/hotlines/missouri.html> or 708-434-2260

## MU Extension Publication

**Children need special attention** (University of Missouri Extension):

- Page 11 of MP904, *Resources for Your Flooded Home*  
<http://extension.missouri.edu/mp904>

## Housing Resources

**USDA Rural Development and Housing** — home rehabilitation grants in Missouri:

- <http://rd.usda.gov/mo> or 573-876-0976

**Missouri Housing Development Commission** — home rehabilitation grants and assistance finding rental properties:

- <http://mhdc.com> or 800-246-7973

**Renters of unlivable property** — Missouri law requires your property owner to release you from your lease if your rental unit is unlivable. Notify the property owner in writing, and ask for the return of your deposit. If you are struggling to pay rent, contact the National Foundation for Credit Counseling to find a legitimate credit counselor:

- <http://nfcc.org> or 800-388-2227

## Publications

**Reentering your flooded home** (Centers for Disease Control):

- <http://www.bt.cdc.gov/disasters/mold/reenter.asp>

**Cleaning flood-damaged homes; A step-by-step guide to restoration** (University of Missouri Extension):

- Pages 2-7 of MP904, *Resources for Your Flooded Home*:  
<http://extension.missouri.edu/mp904>

**Cleaning and repairing flood-damaged basements** (North Dakota State University):

- Pages 13-14 of MP904, *Resources for Your Flooded Home*:  
<http://extension.missouri.edu/mp904>

**Disinfecting kitchen utensils and cookware** (University of Missouri Extension):

- Page 3 of MP904, *Resources for Your Flooded Home*:  
<http://extension.missouri.edu/mp904>

**Salvaging water-damaged belongings** (Louisiana State University AgCenter):

- Pages 15-17 of MP904, *Resources for Your Flooded Home*:  
<http://extension.missouri.edu/mp904>

**Reducing bacteria in clothing and textiles** (Kansas State University Extension):

- Pages 20-23 of MP904, *Resources for Your Flooded Home*:  
<http://extension.missouri.edu/mp904>

**Care of flood-damaged upholstered furniture** (University of Missouri Extension):

- Page 5 of MP904, *Resources for Your Flooded Home*:  
<http://extension.missouri.edu/mp904>

**Restoring flood-damaged walls** (University of Missouri Extension):

- Page 4 of MP904, *Resources for Your Flooded Home*:  
<http://extension.missouri.edu/mp904>

**Checking and disinfecting flooded wells** (University of Missouri Extension):

- <http://extension.missouri.edu/agw1013>

**Food safety after a flood** (University of Missouri Extension):

- Page 3 of MP904, *Resources for Your Flooded Home*:  
<http://extension.missouri.edu/mp904>

**Controlling snakes after a storm or flood** (University of Missouri Extension):

- <http://extension.missouri.edu/agw1011>

**Controlling rodents after a flood** (University of Missouri Extension):

- <http://extension.missouri.edu/agw1012>

## Benefits and Other Assistance

**Missouri Family Support Division** — branch of the Missouri Department of Social Services, with offices in all counties to administer services and benefits:

- <http://dss.mo.gov/fsd> or 573-751-3221

**Free or reduced-fee school breakfasts and lunches** — Apply any time to your local school district

**Missouri Department of Social Services** — helps people meet basic needs: health care, economic assistance, and services for children; also serves people with disabilities and older adults:

- <http://dss.mo.gov/toll.htm> or call director at 573-751-4815

**MO HealthNet Division** — information about medical assistance:

- <http://dss.mo.gov/mhd> or 573-751-3425 or contact your local Department of Social Services office

**Community Action Agency** — information about utility assistance programs:

- <http://communityaction.org/CAA%20Service%20Areas.aspx> or 573-634-2969

**Missouri Governor's Council on Disabilities** — referral assistance center for emergency ADA services for people with disabilities:

- <http://disability.mo.gov/gcd> or Voice/TTY: 800-877-8249

## Missouri Department of Mental Health Crisis Counseling:

- <http://dmh.mo.gov/disaster> or Disaster Distress Helpline: 800-985-5990 or text TalkWithUs to 66746
- <http://dmh.mo.gov/mentalillness/suicide/prevention.html> or National Suicide Prevention Lifeline: 800-273-TALK (8255)

## Consumer Education and Protection

**Missouri Attorney General** — resources on consumer protection, housing, health care, senior legal rights, cars, personal finance, identity theft and fraud:

- Consumer Protection Hotline: <http://ago.mo.gov> or Consumer Protection Hotline: 800-392-8222

**Missouri Department of Insurance** — severe weather resources:

- <http://insurance.mo.gov/consumers/weather> or Insurance Consumer Hotline: 800-726-7390

**The Missouri Bar** — free legal advice available for Missouri storm victims; publications for consumers about their legal rights:

- <http://mobar.org> or 800-829-4128

**When Creditors Are Predators** — information to help consumers avoid predatory lending:

- <http://extension.missouri.edu/cfe/wcap> or 573-882-5115

## Military Service Member Resources

**ParentLink Support for Military Families** — helps people talk about deployment relocation, dangerous work, times of crisis and other general parenting topics:

- <http://education.missouri.edu/orgs/parentlink/military.php> or 800-552-8522 (English) or 888-460-0008 (Spanish)

**Operation: Military Kids** — a 4-H program that focuses on fostering local community connections for military families; builds on the strengths of state and local partners:

- <http://4h.missouri.edu/programs/military> or 573-882-7430

## Resources for Seniors

**Missouri Department of Health and Senior Services, Division of Senior and Disability Services** — statewide information and referral:

- <http://health.mo.gov> or 573-751-6400

**Adult Abuse and Neglect Hotline:**

- 800-392-0210

**Missouri Aging Information Network:**

- <http://moaging.com>

## Missouri Association of Area Agencies on Aging list:

- <http://health.mo.gov/seniors/pdf/AAARegion.pdf> or 573-751-6400

## Additional Resources

### Legal services:

- **Legal Services of Missouri** — information about organizations that provide legal services and legal aid: <http://lsmo.org/program> or 417-881-1397
- **The Missouri Bar** — free legal advice for Missouri storm victims: <http://mobar.org> or 800-829-4128

### Animals:

- **Humane Society of Missouri** — loose and domesticated animal rescue and investigations: <http://hsmo.org> or 314-647-4400
- **Missouri Department of Agriculture, Division of Animal Health** — dead animal disposal: <http://mda.mo.gov/animals/health/deadanimal.php> or 573-751-5608 or [animal.health@mda.gov](mailto:animal.health@mda.gov)

### Environment:

- **Missouri Department of Natural Resources** — environmental emergency response: <https://dnr.mo.gov/disaster.htm>
  - 24-hour hotline for hazardous material spills or releases: 573-634-2436
  - Outreach and Assistance Center — advice on environmental concerns, water issues: 800-361-4827
- **Missouri Department of Conservation:** <http://mdc.mo.gov>

### Taxes:

Disaster losses not covered by insurance or other benefits are usually tax-deductible.

- **Missouri Department of Revenue:** <http://dor.mo.gov> or 573-751-3505
- **Volunteer Income Tax Assistance (VITA)** — volunteers provide free tax assistance to low-income, disabled, homebound, and English-as-a-second-language taxpayers: <http://extension.missouri.edu/hes/taxed/vitasites.htm> or 800-906-9887

### For more emergency management information:

- **MU Extension “Emergency management”:** <http://extension.missouri.edu/emergency>

All contact information was verified at the time of last revision of this publication (Feb. 10, 2015). However, this information is subject to change, so always confirm its accuracy on your own.

The information in this publication was originally compiled by Jeanette A. Tucker, PhD, Associate Professor, Family Economics, Louisiana State University Agricultural Center (April 2006).

This is the Missouri-specific version. It was adapted with permission from Jeanette Tucker by

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