

# University of Missouri Libraries

2015  
2016

The numbers 2015 and 2016 are rendered in a large, bold, yellow font. Each digit is a thick, rounded shape with a white cutout in the center. The cutouts are filled with various photographs of the University of Missouri's historic buildings. The '2's show architectural details like windows and columns. The '0's show a construction site with scaffolding and workers. The '1's show a doorway or entrance. The '5's and '6's show classical architectural elements like columns and arches.

Annual Report

# A Year Of Celebration & Transition

## Message from the Director

The University Libraries have had another year of growth and change! This was also a year of transition as Jim Cogswell, director of libraries, retired in July after fourteen years of service, and I assumed the duties as interim director. As the statistical summary on page 2 shows, we continue to be very busy both online and in person. Over 20,000 students, faculty and staff visit our locations in person every week. Maintaining and upgrading our spaces in the face of that kind of traffic is a formidable task. Fortunately, we have an amazingly flexible and hard-working group of librarians and staff who manage to keep up our services and move forward in many creative ways, as the stories in this report describe.

To celebrate the centennial milestone, the Libraries held several major events including a kickoff celebration in September of 2015, the rededication of Ellis Library in January of 2016, and a special Library Society dinner in April of 2016.

We completed celebration of our centennial year in 2016, and began the fall with a return to more traditional hours of service. Budget cuts forced us to retreat from being open 24 hours, five days a week to closing Ellis Library at midnight Sunday through Thursday. Working with our new University Library Student Advisory Council, we are considering options to bring back the extended hours. The specialized libraries in Math, Geology, Engineering, Veterinary Medicine, Journalism and Health Sciences have also examined their operations with cost-effectiveness in mind.



We are always looking toward the future, and our Advancement Office focuses on bringing our visions to life. Planning for more options for digital media services, better spaces for our Special Collections and Rare Books, and the expansion of Ellis Library are all ongoing priorities. We hope to endow some of our leadership positions also, to help cushion us from the ups and downs of University general revenue allocations. Endowments for interlibrary loan, staff development and book purchases also remain essential to our ongoing budget.

This year saw some additional major retirements, with Goodie Bhullar (Instruction), Trenton Boyd (Veterinary Medicine) and Mike Holland (Archives) all moving on to the next stage of their lives. The good news is we are hiring new people who will lead us through the next phases of the history of the University Libraries. This annual report is another bit of that history. Thanks to all who contributed to the accomplishments and ideas it contains.

Ann Campion Riley  
Interim Director of Libraries

UNIVERSITY LIBRARIES  
Elmer Ellis Library (main library)  
Engineering Library and  
Technology Commons  
G. Unklesbay Geological Sciences Library  
J. Otto Lottes Health Sciences Library  
Frank Lee Martin Journalism Library  
Mathematical Sciences Library  
Missourian Library  
Zalk Veterinary Medical Library  
University Archives

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12,394

reference questions  
answered

39,137

total hours  
reserved for group  
study room use

4,901,824

searches in 419 databases

2,123,906

visits to the University Libraries website



3,077,405

volumes  
held

1,670,027

in-person visits to the  
University Libraries

11,973

participated in  
library classes or tours

# UNIVERSITY LIBRARIES

by the numbers in FY2016

## University Libraries Mission, Vision and Goals

### Mission:

The University Libraries advance the teaching, research and service programs of the University, and the economic development of the State of Missouri, by providing innovative services and acquiring, preserving and making accessible scholarly resources.

### Vision:

The University Libraries are leaders, partners and colleagues engaged in the pursuit and discovery of knowledge and the advancement of education. The University Libraries are an open, active and accessible learning environment, a hub for global information and a secure repository for scholarship.

### GOAL 1:

To position the University Libraries as active partners in student-centered learning

### GOAL 2:

To assure the quality, diversity and preservation of our library collections for the campus and wider academic community

### GOAL 3:

To position the University Libraries as active partners in support of research and practice

### GOAL 4:

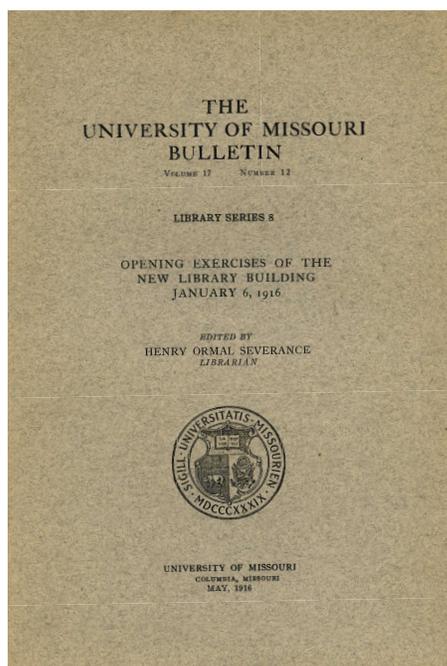
To transform library spaces to enable changing models of learning and scholarship

The University Libraries hold more than 3 million volumes, approximately 53,400 print and electronic serial subscriptions in Ellis Library, two offsite storage facilities and the eight specialized libraries: Columbia Missourian Newspaper, Engineering, Geology, Health Sciences, Journalism, Math, University Archives and Veterinary Medical.

Special Collections in Ellis Library has a diverse range of materials, totaling nearly 90,000 volumes/items. Materials include rare and unique items that span over four thousand years including rare books, comic art, maps and much more. The Health Sciences Library features the Donald Silver Rare Books Room's historical collection which covers both human and veterinary medicine.

As a Federal Depository Library since 1862, Ellis Library houses a diverse Government Documents collection.

## Quality Collections



### Central to the History of MU

**University Archives**, a part of the the University Libraries, serves as the depository of official records of the University of Missouri. It also houses and preserves student memorabilia, private papers, organizational records, and manuscripts that relate to the history of the University and the University community. The material in its care ranges from photographs to posters, 16mm film to video tape, and blueprints to webpages. Recent projects in University Archives include providing photographs and historical records for the celebration of Ellis Library's 100th birthday, adding a donation of historic film and video footage of Marching Mizzou, and making available for research the costume designs of retired MU Theatre faculty member James Miller.

### Native American Voices

Marie Concannon organized the “Native American Voices” event, which was held on Nov. 4, 2016, with honored guests being the Missouri tribe spiritual elder, Aaron Gawhega and his son, Michael Gawhega, the tribe’s Executive Director.

On the day of the event, Willow Hoxie, graduate assistant, accompanied Dr. Aaron Gawhega and his son, Michael Gawhega to dinner with the University Library’s Director Jim Cogswell and Bob Schwartz, Associate Vice President of our four-campus, statewide University system. At the library event Hoxie delivered a very thoughtful speech on how to be an ally to Native Americans. The Library and University commissioned Missouri’s first Poet Laureate Walter Bargaen to write a poem in honor of the tribe, and it was presented as a gift.





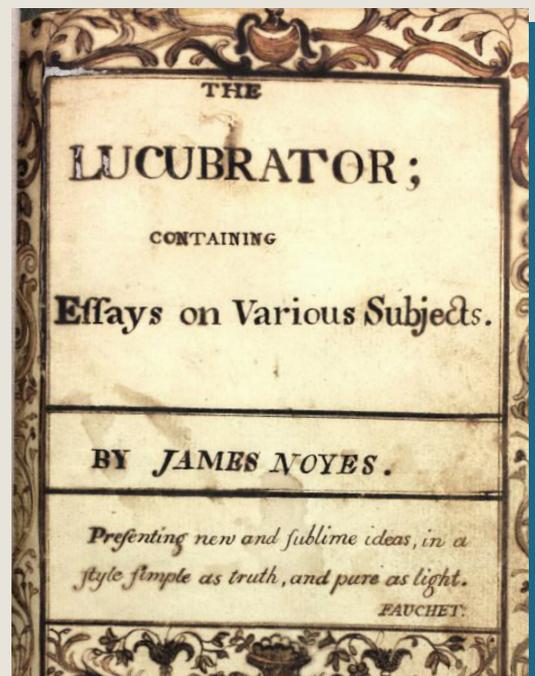
# Rare Manuscript Inspires Student Service and Discovery

As a student at the University of Missouri my classmates and I had the privilege of studying a rare manuscript. Our idea for the project began in our **Special Collections and Rare Books Library**, where members of Dr. Juliette Paul's Early American Literature course inspected *The Lucubrator; Containing Essays on Various Subjects*, a manuscript of mysterious origin and authorship.

With the help of librarians at Ellis, we created a digital reproduction of this one-of-a-kind manuscript, and keyed in by hand all 155 pages to make the text fully searchable. Our transcription allows readers to search the manuscript for topics of particular interest, and to help in discovering its multivalent contexts.

By studying the book's content, as well as its physical aspects, we gathered clues to help us paint a more detailed picture of the author and his world. What interested me and many of my classmates most about the author, James Noyes, is that he accomplished a great deal despite his age and condition. He was a young scholar just like us, yet he played a role in the formation of the United States through his writing. By building digital libraries, we give those authors a chance at having a purpose and a voice even centuries after their death.

Michelle Zigler





# Student-Centered Learning

The University Libraries offer a variety of instructional programs to support the teaching and research needs of the MU community. Librarians work with faculty to integrate information literacy into the curriculum. We work with instructors to develop library instruction that best meets class needs, fosters critical thinking and supports the lifelong goals of MU students.

“I now know where to go, what to search for, and how to cite sources better after today’s session.”

- MU student

The University Libraries is dedicated to the development of a university community that is information literate, as defined by the Association of College and Research Libraries. We offer the university community opportunities to become effective, efficient information consumers for the 21st century. We actively promote our instructional services as the bridge to information literacy empowerment between our patrons and their research needs.

“I thought the presentation was well structured and gave my students much needed guidance on how to research in the library. It worked well with my course structure.”

- MU faculty member

**797 instructional sessions** reaching almost **12,000 students**



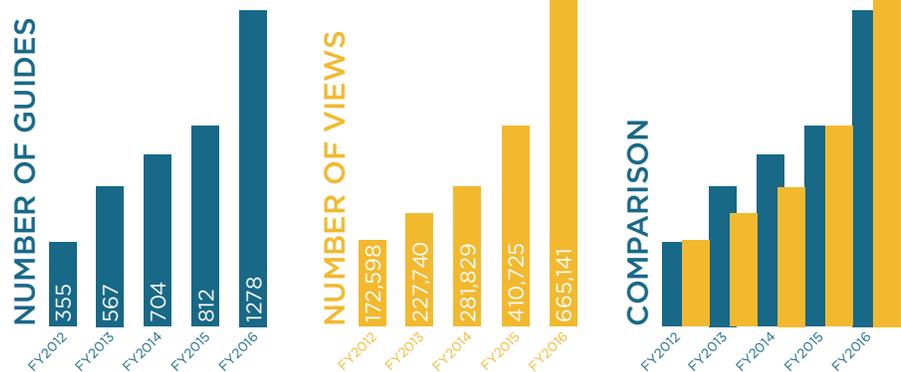
## Scavenger Hunt

As an introduction to the University Libraries and its services, a scavenger hunt is available for instructors to use with their students. Students may participate by completing the scavenger hunt online or by filling out a paper form.

**FY 2016 Participants**  
**1,285 Online**  
**130 Paper**

## Use of Online Guides

Created by Librarians



## Librarian Receives Impact Award



Kate Anderson, head of the Zalk Veterinary Medical Library, received the 2015 Dean's Impact Award from the MU College of Veterinary Medicine. The award, established in 1993, recognizes individuals who have had an outstanding and sustained positive impact on the College. In announcing Anderson as one of the recipients, Dean Neil C. Olson noted the assistance she provides to faculty and students performing searches for teaching and research purposes in which she provides comprehensive and timely results. Olson also stated that she continually teaches faculty, students and residents how to navigate information resources and to optimize reference software. Her assistance is also crucial in supporting the promotion and tenure process and in assembling bibliographies for faculty.

## Research Smarter, Not Harder

FY 16 Workshops:  
 431 Total attendance:  
\*includes Ellis and Journalism libraries







## Librarians Supporting Entrepreneurs

Gwen Gray spearheads the University Libraries' involvement with the Coulter Boot Camp, the Biodesign & Innovation Program and the Graduate Certificate in Life Science Innovation and Entrepreneurship. Additionally, Gray serves as a business advisor for the 8-week Small Business & Technology Development Center Entrepreneurship Workshop. She also serves on Steve Wyatt's Regional Entrepreneurship EcoSystem Committee and was on the planning committee for Innovation Week 2016.

The University Librarians support many other entrepreneurial programs and units on campus such as the Missouri Innovation Center, The Entrepreneurial Alliance, Office of Technology Management and Industry Relations, Collaboration, Leadership and Innovation for Missouri Business, and Biomedical Innovators Group. In addition, librarians work with MU Extension faculty and staff who assist Missouri citizens around the state with their entrepreneurial ventures.

“**Personally, as a Biodesign Fellow, I know that all you did for our team (especially with regards to market research) was invaluable, and believe that the Coulter PIs would gain a lot from the services you provide.**”

– Coulter Assistant Director

### Open Access and Open Education Resources at MU

The University Libraries continued to provide a forum for conversation about Open Access (OA) and Open Educational Resources (OER) for the MU campus. We sponsored OA Week events in October and OER events in March, both in close collaboration with the Missouri Students Association and the Graduate Professional Council. We also formed an OER interest group with membership from the libraries, interested faculty, the bookstore and ET@MO.



During the 2015 fall semester, the University Libraries asked MU students to vote for a student library fee, which would have increased the library's revenue from about \$17.7 million to about \$30.7 million. Unfortunately, the student fee proposal did not pass, although 46% of the students did vote in support of the fee.

During the campaign for the student fee, we promised students that we would continue to listen to students about their needs and what they want from us. The University Libraries Student Advisory Council was formed. The group, which consists of twenty-five students from ten campus organizations, will give advice on potential improvements and possible cuts.

In the meantime, we continue to talk to campus leaders about ways to move the University Libraries forward. The difficult question is how to adequately fund our goals of maintaining access to scholarly materials, providing adequate study space for students and modernizing our facilities and services.

# Moving Forward After the Student Library Fee Proposal

Academic year 2015-2016 was an eventful year for the University Libraries. Here are some of the highlights that were covered by the local media:

**“MU library to extend hours, remain open 24 hours five days a week”**

Columbia Daily Tribune, Aug. 7, 2015

**“The Heart of the University: MU Libraries celebrate the centennial of Ellis Library”**

Mizzou Magazine, Aug. 19, 2015

**“MU Libraries and RHA Collaborate on forum to gather support for proposed library fee”**

The Maneater, Sept. 17, 20145

**“MU students express concern about additional fee to fund libraries”**

Columbia Missourian, Oct. 27, 2015

**“MU students fail library fee”**

The Maneater, Nov. 18, 2015

**“After fee fails, MU’s Ellis Library plans end to 24-hour access”**

Columbia Missourian, Dec. 20, 2015

**“MU Libraries student advisory group to meet for first time”**

Columbia Daily Tribune, Dec. 23, 2015

**“MU celebrates 100th anniversary of library’s dedication”**

Columbia Daily Tribune, Jan. 16, 2016

**“University of Missouri libraries face cuts to academic journals because of budget shortfalls”**

Columbia Daily Tribune, Jan. 22, 2016

**“MU Libraries struggle to make improvements after fee fails”**

The Maneater, March 14, 2016

**“Budget cuts deliver powerful blow to MU Libraries”**

Columbia Daily Tribune, June 13, 2016

: University Libraries in the News



MU Libraries  
 We've reached 2000 followers!  
 You like us, you really like us!  
 #somanypeopletothank

🐦 Sean Earl  
 Sundays are a great time to take advantage  
 of @MULIBRARIES, especially in the  
 Grand Reading Room of Ellis! #scholar

🐦 Anna Sutterer  
 Thanks @MULIBRARIES for great places  
 of study, literature and community  
 learning for the last 100 years! #J2150D

🐦 Megan Peiser  
 PSA: @MULIBRARIES has increased  
 the number of times you can renew  
 books online. It. Is. Glorious. #fb

🐦 Mike Clark M.Ed  
 @MULIBRARIES just blew my mind  
 with the Findit@MU feature  
 sneaking up on google scholar.  
 Grad school just got a [little] easier.  
 #nerdtweet

🐦 Matt Beckwith  
 Thanks to @MULIBRARIES for having  
 dogs for students to pet tonight!  
 #MadeMyNight #ThankYou

🐦 David W  
 @MULIBRARIES Ellis added a quiet  
 computer lab on the second floor,  
 and I've done much more studying  
 than normal. Thank you.

🐦 Jane Földigilisza  
 @MULIBRARIES is crushing my  
 ILL requests today!  
 #thankalibrarian  
 #librariesareawesome

🐦 Sarah Lirley McCune  
 #GradsDo appreciate librarians!  
 The ILL staff at @MULIBRARIES  
 made my day today! @MUGRADRIGHTS

🐦 Colleen Theisen  
 @MUSPECCOLL @MIZZOU  
 @LIBRARYJOURNAL I didn't know  
 what a library could be  
 until I first set foot in Ellis library.

🐦 MU Life Sci Center  
 A great service! @MULIBRARIES  
 can assist you with your  
 #MizzouResearch

# UNIVERSITY LIBRARIES

on Social Media @MULibraries

# NEW FACES



Grace Atkins,  
User Engagement Librarian



Taira Meadowcroft,  
Health Sciences Library  
Information Services  
Librarian



Timothy Perry,  
Special Collections Librarian

## University Librarians Contribute to the Profession

A selective list of papers and presentations from University Librarians during 2015-2016

**Atkins, Grace and Hansen, Kelli** (2016, June). Some Assembly Required: Building Social Media Teams and Tools to Maximize User Engagement. Presentation at the Missouri Bibliographic Information User System Consortium Annual Conference, Columbia, MO.

**Carner, Dorothy and McCain, Edward** (2016, April). Integrating personal digital archiving (PDA) into the Missouri School of Journalism curriculum: The new Missouri Method. Paper submitted to IFLA News Media Conference, Hamburg, Germany.

**Dykas, Felicity and Moulaison, Sandy** (2016). High-quality metadata and repository staffing: Perceptions of United States-Based OpenDOAR participants. *Cataloging and Classification Quarterly*, 54(2), 101-116.

**Graves, Rebecca** (2016, May). Librarians Plan a Virtual Annual Meeting: You'll Never Guess What Happened. Presentation at the Medical Library Association Meeting, Toronto, ON.

**Hansen, Kelli** (2016, June). Gathering STEAM through Collaboration: Science Outreach from Special Collections." Paper presented at the annual conference of the ACRL Rare Books and Manuscripts Section, Coral Gables, FL.

**Khanal, Navadeep and Kammer, Jenna** (2016, February). Assessing Student Learning Outcomes from The Micro to The Macro. Presentation at Assessment at a Distance: In Theory and Practice. ACRL Distance Learning Section Virtual Event, Online.

**Kopriva, Noël; Bracke, Marianne Stowell; and Williams, Sarah Steiniger** (2016, April). Collaborating to Facilitate Data Literacy in Agricultural Experiment Stations. Presentation at United States Agricultural Information Network Biennial Conference, Gainesville, FL.

**Kopriva, Noel; Moeller, Kimberly; and Delker, Kathy** (2015, October). Perspectives on the ACRL Framework, Comparing Standards and Creating Learning Activities for Information Literacy. Presentation at the Kansas Library Association/Missouri Library Association Joint Conference, Kansas City, MO.

**Jones, Barbara and Schmick, Darell** (2016, May). Politics: Dirty Word or Fascinating Opportunity to Leverage Your Skills and Abilities? Poster presentation at Medical Library Association Meeting, Toronto, ON.

**McCain, Edward** (2015). Plans to save born-digital news content examined. Paper in "Capturing and Preserving the 'first draft of history' in the digital environment" a special issue of the *Newspaper Research Journal*, 36 (3).

**McCain, Edward** (2015, September). Keynote speaker and co-organizer of Dodging the Memory Hole: Beyond the National Digital Newspaper Program. Washington, D.C.

**McCain, Edward; Sommers, H.; Moffatt, C.; Potter, A.; Reecht, S.; and Klein, M.** (2015, November). Preserving Born-Digital News. Panel presented at the 12th International Conference on Digital Preservation. Chapel Hill, NC. Pierce, Jeannette; Brady, Brandy L.; Christian, Hannah; Virden, Christina (2016, June). Now Open 24/7 Virtually. Presentation at MOBIUS Annual Conference, Columbia, MO.

**Pierce, Jeannette** (2015, October). Support Open Educational Resources Now! Presentation at the Kansas Library Association/Missouri Library Association Joint Conference, Kansas City, MO.