

MIZZOU

W E E K L Y

University of Missouri-Columbia / March 2, 1994

Coming a long way

Careful planning is the key to University's parking, transportation operation.

Unless you're one of the 100 or so employees on the waiting list for a spot in one of Mizzou's three parking garages, the topic of parking probably doesn't keep you up nights. That's the way Jim Joy and the staff at Parking and Transportation Services want to keep it.

Parking at MU has made it to the big leagues over the past 15 years, but it takes plenty of planning to make sure the spaces will be there when they're needed. Now it's a high-tech operation that provides a host of services for the 20,000 or so cars that come and go on campus each day.

The parking and transportation office runs three bus routes that crisscross the campus. Student cadets now use hand-held computerized ticket writing machines that speed up the paperwork and reduce errors.

But back in 1980, staff catalogued the tickets and parking permits by hand, and often there was up to a six-month backlog on tickets. They made change from a plastic bowl on the counter.

"In 1980 there were about 10,000 parking spaces on campus, and my guess is about three-fourths of them were on gravel lots. We're now approaching 18,000 spaces and 90 percent of them have a coating of some kind. There are not many municipalities that have that kind of parking under their jurisdictions," Joy says.

"For a period of time, there was no maintenance done on many of the lots. Now we routinely budget \$200,000 each year for routine maintenance, such as snow removal, lighting, cleaning, landscaping and trash pickup. That's in addition to our plans for long-term improvements."

Many of the plans are made years in advance. Just for example: The football Tigers have a night game scheduled in early September. The game is on a Saturday, but already Joy and his staff are planning for the influx of fans and hundreds of other details. The day before the game, parking

spaces will have to be reallocated in the stadium area to leave maneuvering room for trucks to bring in the huge light booms.

But that doesn't compare to the intricate planning that went into each phase of planning and construction of MU's three parking garages. Each time, hundreds of parking spots had to be reallocated across campus.

At the end of March, bids will go out for the design phase of the new Maryland Avenue garage, which will have a ripple effect on parking all over campus. "We anticipate having 1,700 spaces in an area that presently holds 350 cars," Joy says. "I honestly don't know what we would do today if we didn't have these garages."

Parking and transportation is an auxiliary operation that generates its revenue through parking fees from faculty, staff, students and visitors. "Through parking fees, everyone who parks on campus contributes to the operation and everyone benefits from it," Joy says.

ON THE INSIDE

Page 2 Fifteen students show up at the Feb. 24 Faculty Council meeting and urge the group to reconsider its position on plus-minus grading.

Pages 4 and 12 University Physicians administrators address issues of concern raised by faculty and staff during the first month of the new managed-care program.

Page 6 Recent Black History Month events include an address by a U.S. brigadier general and a performance by the Black Theater Workshop.

Page 8 The old downtown headquarters of the MFA Oil Co. have been renovated and now serve as a modern research facility for the Psychology Department.



Birgit Wassmuth, associate professor of advertising, and Mike Prewitt, assistant professor of health related professions, are studying the academic potential of virtual reality. On the television monitor behind them is a VR subject wearing stereoscopic vision goggles and data gloves.

Rob Hill photo

The next step

Two faculty members win grant to study academic uses of virtual reality.

In the movie *The Lawnmower Man*, actors Pierce Brosnan and Jeff Fahey used it to chase each other through the solar system. In Operation Desert Storm, the U.S. military

used it to plot attacks against Iraq. In the U.S. space program, NASA has used it to successfully repair the Hubble space telescope.

It's called virtual reality, and it's one of the wonders of 20th-century technology. Participants are hooked up to a complex computer system that allows them to perform various tasks in artificial environments. In *The Lawnmower Man*, for instance, Brosnan and Fahey were not traveling through space at all, but instead lying on their stomachs in Brosnan's recreation room, attached to special equipment that simulated the flight.

In the future, virtual reality may be coming to the classrooms and labs at Mizzou.

"VR is an extension of multimedia and a logical development in computer technology," says Birgit Wassmuth, associate professor of advertising. She and Mike Prewitt, assistant professor of health related professions, have received a \$5,093 faculty development grant from the MU Alumni Association to explore the teaching potential of virtual reality at MU. "We believe the technology could have many applications across a wide variety of disciplines," Prewitt adds.

Last month Prewitt attended a conference in San Diego, "Virtual Reality Meets Medicine," and visited the NASA VR lab that is used to train astronauts. In May, Wassmuth will travel to Banff, Canada, for the Fourth International Conference on Cyberspace and for a symposium, "The Art and Virtual Environments." The two also will visit a VR lab at the University of Minnesota to check out academic applications of the technology there.

"This isn't a fad, and it's not just a video game," Prewitt emphasizes. In San Diego, he learned that the Army is experimenting with medical operations where the real patient and a robotic arm are in one location, and the actual surgeon is hundreds of miles away with a surgery simulator. The image of the real patient is beamed back to the surgeon, who is wearing stereoscopic vision goggles and data gloves — the VR terms for goggles and gloves attached to special equipment. As the surgeon performs the operation, the movements are duplicated to the robotic arm and performed on the real patient. "This would enable an Army doctor at a main base, for instance, to perform an operation on an injured soldier who was at a MASH unit and could not be moved," Prewitt says, adding that such operations could begin in 1996 or 1997.

In other medical uses of the technology, respiratory therapy students could learn to draw blood or perform any number of tasks using simulated techniques. Physical and occupational therapy students could receive top-notch training without leaving a classroom. "It sounds like a cliché, but the medical possibilities really are endless," Prewitt says.

Please see REALITY on Page 2.

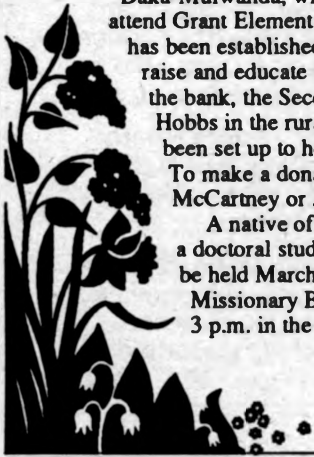
TWO FUNDS HONOR SOCIOLOGY TEACHER

Two funds have been established in memory of Vailes Daka-Mulwanda, a visiting assistant professor of sociology who died Feb. 17 after a lengthy illness.

Daka-Mulwanda, who was 37, is survived by two sons who attend Grant Elementary School. The Mulwanda Children Fund has been established at Boone County National Bank to help raise and educate the children. To make a contribution, contact the bank, the Second Baptist Church, or Professor Daryl Hobbs in the rural sociology department. A second fund has been set up to help cover basic funeral and legal expenses.

To make a donation to this fund, contact Professor Jim McCartney or Judy Elam in the Sociology Department.

A native of Zambia, Daka-Mulwanda also had been a doctoral student and instructor at Mizzou. Services will be held March 3 at 11 a.m. at the Historic Second Missionary Baptist Church, 407 E. Broadway, and at 3 p.m. in the Hawthorn Room in the Memorial Union.



CHANCELLOR TO 'RAP' WITH STAFF MEMBERS

Chancellor Charles Kiesler will field questions from staff members at a "rap session," scheduled from 11 a.m. to 12:30 p.m. today in the Hulston Hall Courtroom.

The session is sponsored by the Staff Advisory Council, and all MU personnel are invited.



T.Q.M. EXPERT ON CAMPUS MARCH 3

Chancellor Charles Kiesler is inviting Edwin Coate, an expert on total quality management, to campus on March 3.

Coate, vice chancellor for business and administrative services at the University of California-Santa Cruz, has worked with a number of campuses across the nation to improve quality and efficiency, including more effective classroom teaching.

He will speak to the chancellor's staff, vice chancellors, deans, directors and department heads from 9 to 10:30 a.m. on March 3; to faculty, instructors and academic staff members from 11 a.m. to 12:30 p.m.; and to admissions staff, financial aid advisers and non-academic staff, including physical plant administrators, from 2 to 4 p.m. All sessions will be in the Reynolds Center.



Students appeal to faculty over plus-minus grading

Fifteen students attended the Feb. 24 Faculty Council meeting and urged the council to reconsider its position on plus-minus grading.

Blake Morgan, a member of the Missouri Students Association issues committee, said the group opposes plus-minus grading for several reasons. "You never asked us how we felt about it — instead, you acted from the start as though it was something that would be done," Morgan told the council.

"Plus-minus grading would create great inconsistencies across campus; some schools might implement it, while others would not. It could negatively affect some of our scholarships. Also, under the plus-minus system you could pass with all C-minuses, yet still

be on probation. We think it would be an unpopular, and regressive change."

As possible solutions, Morgan suggested that plus-minus grades not be reflected in grade-point averages; that the minus grades be eliminated; and that an A-plus grade be added to the list. Added Jay Moore, another student: "Plus-minus grading would hurt the best students. We think the ones who normally get As would start getting A-minuses under this system. Frankly, we're scared."

Council Chairman Ed Hunvald, professor of law, pointed out that although the council endorsed the plus-minus concept last year, the faculty at large must approve it before the practice can take effect. "Student

opinion is very important, but the decision on plus-minus grading will be made by the faculty," Hunvald said. He added that MSA representatives were invited to meetings of a plus-minus task force several months ago. "It is my understanding that they attended one meeting and did not come back."

Hunvald noted that council member Mike Prewitt, assistant professor of health related professions, is chairman of a committee studying the issue. "At this point in the process, we would urge you to get together with him," Hunvald told the students. Council Vice Chairwoman Pat Plummer, professor of chemistry, added that students could present their arguments to individual faculty members.

Prewitt said his committee has a number of decisions to make before a ballot can be distributed to faculty members. "If we want to get it done this semester, we'll need to get the ballots out by April 1," he added. Should the system be approved this year, plus-minus grading would be available as a option to

faculty members in fall 1995. "Faculty would not be required to use it," Prewitt said.

On another issue, the council voted 21-4 for a resolution urging the state legislature to alter Missouri's labor laws. The resolution asks the General Assembly "to provide for teachers the same rights with regard to labor organizations and activities as provided other public employees. The Faculty Council encourages all efforts that would strengthen the rights of public sector employees collectively to meet and confer or bargain with their employers."

The vote comes two weeks after representatives of two national faculty unions discussed collective bargaining issues with faculty members at an open forum. Council member Kerby Miller, professor of history, who drafted the original resolution, said the council vote does not necessarily indicate a desire to unionize. "It simply says that there's a sentiment of giving unionization a fair chance — of opening the door to the possibility," he added.

Reality

Continued from Page 1.

Wassmuth is excited about the advertising prospects of VR. "You could test-drive a car or walk through a house for sale without leaving the dealer's showroom or the realtor's office," she says. "Architecture and environmental design students would like VR because it would place you right in the middle of the area you're trying to design."

Provost Gerald Brouder, whose office administers the alumni association grants, is intrigued by the possibilities as well. "We want to stay ahead of the curve in teaching technologies, rather than simply reacting to what peer universities are doing," he says. "We're currently studying the present-day uses and possible future direction of video-linked classes and multimedia presentations at MU, and virtual reality is another part of that mosaic. These technologies hold real promise for the future, and we want to encourage them."

Wassmuth and Prewitt say their ultimate hope is that MU will be able to establish some type of an interdisciplinary VR lab in the future. Would the cost be prohibitive? "Not really," Prewitt says. "It would take about a half-million dollars to equip it to the hilt, but you wouldn't have to start out that way. Right now you can buy a VR chair for about \$3,000. If you put \$20,000 into a PC-based lab, you could get some tangible results."

National experts to speak at Nutrition Emphasis Week

Three experts in the field of cholesterol and lipid metabolism will speak during Nutrition Emphasis Week, scheduled March 7 through 9 at MU.

The opening address will be given by Jay Heinecke, assistant professor at the Washington University School of Medicine, at 1:40 p.m. March 7 in MA 217 Medical Sciences Building. Heinecke, who studies the oxidation of lipoproteins in plasma and how they may be involved in the development of atherosclerotic lesions, will present

"Molecular Markers for Oxidative Damage in Atherosclerosis."

At 2 p.m. March 9 in the Medical School Auditorium, Robert Simoni will present the Boyd O'Dell Lecture, entitled "Control of Cholesterol Homeostasis in the Cell by Specific Regulation of 3-Hydroxy-3-Methylglutaryl-Coenzyme A Reductase." He is professor and chairman of biological sciences at Stanford University, and his talk will address the important mechanism that regulates the amount of cholesterol in each cell.

Gustav Schonfeld, director of the atherosclerosis, nutrition and lipid research center at the Washington University School of Medicine, will give the Albert Hogan Memorial Lecture at 3:40 p.m. March 9 in the Medical School Auditorium. The title of his talk is "The Roles of Diet and Genetics in Dyslipoproteinemias," and it will address important issues relating to the effect of diet and heredity on the levels of lipoproteins and cholesterol in the blood.

Nutrition Emphasis Week is sponsored by the Food for the 21st Century nutrition cluster, the College of Human Environmental Sciences, the College of Agriculture, Food and Natural Resources, and the School of Medicine. With questions, call 882-4113.

Teaching Renewal Conference scheduled Thursday and Friday

A total of 40 sessions, with topics ranging from multimedia in the classroom to team teaching, will be presented at Mizzou's fourth annual Teaching Renewal Conference, March 3 and 4 in the Memorial Union.

"We're happy to present this conference, because it shows the emphasis that the University places on the improvement of teaching," says Diane vom Saal, director of the Program for Excellence in Teaching, which sponsors the conference. "Our faculty may be experts in their fields, but may have some questions about various teaching methods. They may want to try something new."

"At this conference, they can learn some of those things without having to leave the campus. Very few institutions — even small colleges that pride themselves on teaching

— offer a conference like this one."

MU faculty members and professional staff will lead the sessions. "Some are doing this for the first time, while others have been with us since we started the conference in 1991," vom Saal says. New this year is a session for graduate students, "Preparing for Your Professional Career." There also will be more emphasis on computers in teaching, with six sessions scheduled on various uses of the technology. In addition, N214-215 in the Union will be open both days for computer demonstrations.

The special guests will be Rita Silverman and Bill Welty of Pace University, who will present "Case Studies in the University Classroom" from noon to 2 p.m. March 4.

A complete schedule of events was listed

in the Feb. 23 *Mizzou Weekly*. Advance registration is required for all sessions. With questions, call 882-6260.

MIZZOU

WEEKLY

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THOSE BAR CODES SERVE A PURPOSE

Don't touch those bar codes! That's the request from MU's Procurement/Materials Management Office.

Larry Baumgartner, manager of surplus property and inventory control, notes that crews have placed printed bar-code numbers on the door jams in all campus buildings. "These bar codes are used in part to provide the location for equipment on campus," he says. "Campus Facilities crews also use them for maintenance and construction activities."

Baumgartner says he has received reports that the bar codes have been removed or defaced in some instances. "We kindly ask that they be left alone," he says. "They serve a purpose, and are important to us."

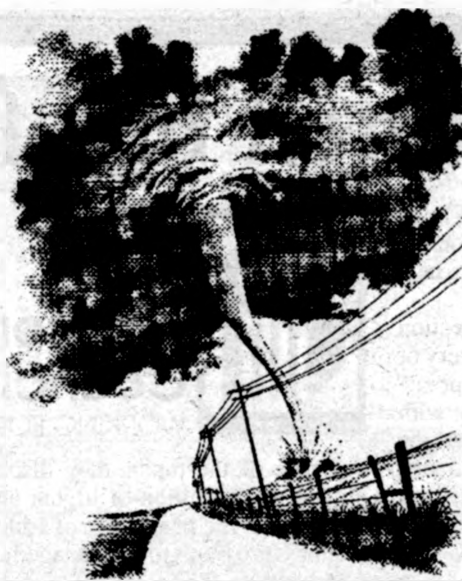
MU PART OF STATE TORNADO DRILL

If recent winter weather weren't enough, the state reminds us that the tornado season is coming to Missouri.

In an effort to educate employees about what to do during severe weather, Mizzou plans to take part in a statewide tornado drill from 1 to 2 p.m. March 8. Sirens will sound throughout the community.

In the event of an actual storm, the local weather service will provide information through the news media. A tornado watch means there is a threat of tornadoes in the area, but none has been seen. A warning means a tornado has been seen and people should take cover.

In case of a warning, those in office buildings should go to the basement or move away from windows and into interior hallways on a lower floor. Avoid auditoriums, gymnasiums or other structures with free-span roofs. In a house or small building, take shelter in a basement under a table or heavy furniture; outside, if there is no cover, lie flat in the nearest depression. Stay out of cars and mobile homes.



DIGITAL DATA TO BE DISCUSSED

Multimedia, information highways, virtual corporations, electronic libraries — all are terms that are becoming commonplace in our daily language. A live interactive satellite broadcast coming to campus soon will examine these issues.

"Creativity in the Digital Domain" will be presented from 10:30 a.m. to noon March 15 in 20 Academic Support Center. It will take a look at some current uses of digital data and what the future holds in store. The MU community is invited.

Program will boost opportunities for women, minorities in science

Careers in the sciences historically have been the domain of white males, with few women or minorities seen in scientific jobs. But Mizzou is hoping to help reverse that trend by providing enhanced opportunities for underrepresented groups to enter science and health-related fields.

This year, the University received \$368,000 from the U.S. Department of Education's Patricia Roberts Harris Fellowship Program, the fourth-largest award of PRH program funds in the nation. The funds will allow MU to provide comprehensive financial assistance to 16 minority and female graduate students pursuing scientific careers. As the students receive renewal funding throughout their graduate educations, the University expects a total of almost \$1.5 million from the program over the next five years.

"This University offers many excellent graduate programs in the sciences, and this fellowship program is one way we can help those who might not otherwise have the opportunity to pursue their aspirations through graduate training," says Charles Sampson, associate dean of the Graduate School. "Our success in obtaining program funds and supporting this program says a lot for our commitment to campuswide diversity."

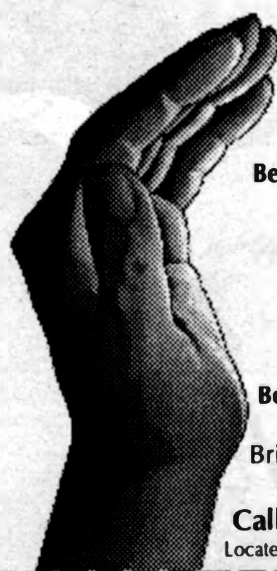
Of the students receiving funding from

the Patricia Roberts program this year, six are pursuing master's degrees and 10 are working toward doctorates in a variety of fields including nursing, engineering, cell biology and neurobiology. The program supports fellows with stipends and payment of student fees.

"Without this type of assistance, I would probably have had to wait a while before starting my graduate work," says Peter Daniels, a minority student who will use his PRH Fellowship to pursue a master's degree in electrical engineering with an emphasis on materials. Daniels says the fellowship is particularly useful because it provides financial aid without requiring the student to work outside his research area. "With this fellowship, I can concentrate on my research and learning and not have to spend a lot of time on other things like teaching classes or doing office work."

For the master's students, the program pays for 100 percent of their education, while doctoral students receive program funds to cover 60 percent of their expenses. The remaining 40 percent, totaling about \$460,000 over five years, is provided by the Graduate School and participating academic departments. Students who can show progress toward their degree goals may apply for continuation of program funding throughout their graduate study.

Your hands can bring your ideas into three dimensional reality!



The MSA/GPC Craft Studio will be offering the following arts and crafts classes starting the week of Mar. 21st.

Beginning & Intermediate Pot Throwing
Handbuilding With Clay
Jewelry Casting
Stained Glass
Four Harness Weaving
Batik
Watercolor

Beginning & Intermediate Photography

Bring this ad in for \$5 off in weaving, batik and photography classes.

Call 882-2889 for more information

Located at 203 Brady Commons on the University campus.



Parking & Transportation Services

Turner Ave. Garage, Level 2
882-4568

Discussions are underway for re-designing traffic flow in the Turner Ave. Garage for one-way traffic. Included in consideration is changing several of the "YIELD" signs to "STOP" signs. We would welcome your comments or suggestions.



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(with approved credit)

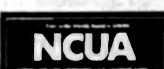
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Staff Council briefed on health care plan

Administrators with University Physicians met with the Staff Advisory Council Feb. 24 to talk over the University's new health care plan.

"We want to try to get some direction from this group on how to shape delivery of health care, especially here in Columbia," said Bill Gable, clinic administrator with University Physicians. "We're all at the same point on the learning curve — patients, staff and physicians. We want you to call us if you have any problems with our health care delivery."



**Staff
Advisory
Council**
WORKING FOR YOU

Some of the topics they discussed included the definition of urgent and emergency care, the possibility of adding some wellness programs to the managed care plan,

and whether staff would prefer the option of having co-payments deducted from their paychecks.

Frank Mitchell, professor of surgery and medical director of University Physicians' managed-care plan, acknowledged that the difference between urgent and emergency care can be difficult to define. If a medical condition is not an emergency, patients are asked to contact their primary care physician before seeking treatment.

Mitchell said officials are working to fine-tune the definition of urgent and emer-

gency care. "We want to take the guesswork out of it, so people will not have to wonder, 'Should I call first; should I not call?' I think it will come down to this: If you have time to contact your primary care physician, that's an urgent condition. If you do not have time to contact your primary care physician, that's an emergency," he said.

"We want to be sure this group thinks the definition would be fair to faculty and staff," Mitchell added. "But I want to be sure people understand that you can go anyplace, any time, if you think it is an emergency."

The Staff Advisory Council is selling T-shirts to raise money for the Children's Miracle Network. Council members Karen Maddox, Donna Taylor-Stearns and Bob Smith, from left, deliver the first shirt to Kee Groshong, vice chancellor for Administrative Services. The shirts sell for \$8 and are emblazoned with the Staff Recognition Week logo, "The Sparkle in the Black and Gold." Council members will take orders for the shirts from 11:30 a.m. to 1 p.m. March 3 in the lobby of Brady Commons; March 7 at the Residential Life office in Jesse Hall; and March 9 at the Main Street Cafe at University Hospital.

Rob Hill photo



CLASSIFIEDS

FOR SALE

FOUR-BEDROOM, three-bath walk-out ranch. 1211 Chadwick Drive/Woodrail South. Two years old; 2,500 finished sq. ft. Bright, open living. Large deck/sunshade. Great storage. Efficient kitchen; utilities main floor. Level entry access. \$135,000. 449-2162.

FOR RENT

1120 SUNSET LANE, SW. Darling three-bedroom, one-bath house with fireplace. All new appliances, carpet, heat and A/C, fresh paint. Large fenced yard. Pets OK. \$650. 445-0574.

SERVICES

EDITORIAL SERVICE: PhD in English with 20 years teaching experience will edit books, monographs, articles, presentations, grant proposals, dissertations, newsletters. Telephone (314) 445-6690.

OVER STRESSED? Try Shiatsu therapy massage, reflexology. Great help for stiff muscles, cervical arthrosis, sinusitis-headache, insomnia, colitis. Discount available for MU employees. For appointment, call 443-8373. Nadia Renfrow, Certified Therapist.

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MISCELLANEOUS

AN ORGANIZATIONAL and informational meeting of local vacation timeshare owners is being planned for March 9. Ideas, problems and solutions relating to interval ownership will be discussed. 442-6783 for information.

The Classified Advertising Section is open only to faculty and staff members and retirees. A home phone number is required in all classified ads. No refunds will be given for cancelled ads.

Ads must be typed.

Rates: 30-word maximum \$3.

Publication deadlines:

No issue March 16 (Spring Break)

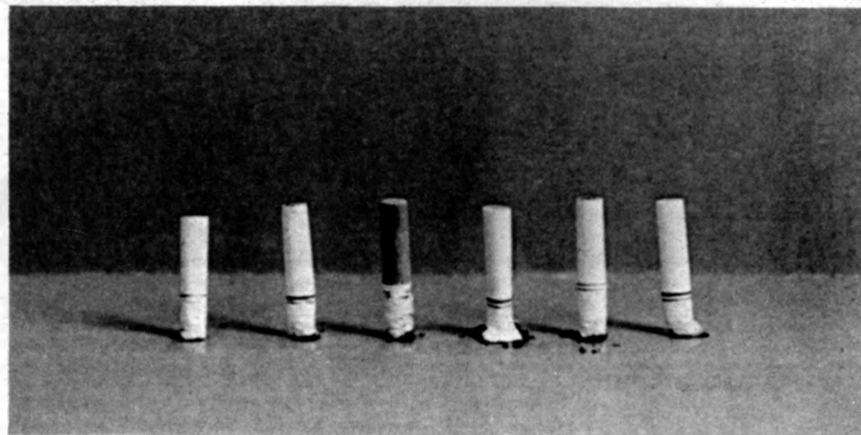
March 14 deadline for March 23 issue

March 21 deadline for March 30 issue

Mizzou Weekly Classifieds: Make your check payable to University of Missouri and send to: *Mizzou Weekly*, 407 Reynolds Center, Attention: David Roloff.

No ifs, ands or butts!

except in ash trays or cans.



Please keep our campus beautiful



CALL FOR ENTRIES

for Staff Recognition Week '94

Staff Recognition Week Variety Show

Noon, Tuesday, April 5

Fine Arts Recital Hall

Come join the fun by displaying your talents (in good taste only) at the Staff Variety Show. Singers, dancers, banjo pickers, "kazooists," etc., are needed.



Not Necessarily a Talent Show!

I would like to perform in the MU Staff Variety Show.

Name: _____ Phone: _____

Department: _____

Campus Address: _____

My contribution is (will be): _____

Return form to Karen Maddox, 2 Johnston Hall by March 16. (Call 882-7061 for information.)

Outdoor Show

8 a.m. to 4 p.m.

Wednesday, April 6

Stotler Lounge, Memorial Union

Get ready for spring and summer outdoor activities at a new event.



MU Staff

Sparkle in the Black and Gold

Show your colors during Staff Recognition Week April 4-8, 1994, by wearing a staff T-shirt.

Shirts sell for \$8 each, with proceeds going to The Children's Miracle Network.

Models needed

for the

Staff Fashion Show

NOON

THURSDAY, APRIL 7

JESSE AUDITORIUM



New and exciting outfits

for men and women will be shown.

Clothes for all occasions: work, play, evening.

I would like to model in the MU Staff Fashion Show.

Name: _____ Phone: _____

Department: _____

Campus Address: _____

My contribution is (will be): _____

Return this form to: Kay Glass, DC116.29 Ellis Fischel by March 16.

(Call 882-8644 for information.)

Yes! Place my order for a staff T-shirt, "Sparkle in the Black & Gold."

Name: _____

Campus Address: _____

Campus Phone: _____

Sizes available (adult): Small, Medium, Large and X-Large. XX-Large available at \$9. Shirts are cotton blend, white only with design.

	Quantity		Amount
Small	_____	@ 8.00	_____
Medium	_____	@ 8.00	_____
Large	_____	@ 8.00	_____
X-Large	_____	@ 8.00	_____
XX-Large	_____	@ 9.00	_____
Total			_____

Please make check payable to MU. Mail to Tee-Shirt, 319 Jesse Hall.

MU Staff Walk

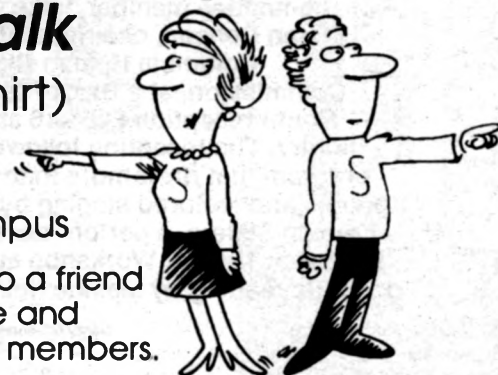
(Wear your T-shirt)

11 a.m. to 1 p.m.

Friday, April 8

Anywhere on Campus

Wear your colors, grab a friend or colleague, exercise and meet your fellow staff members.



Entry deadline for ALL events is March 16.

Generally speaking

Air Force's highest-ranking black female speaks at student government conference.

As America shapes itself for the beginning of a new century, one thing becomes clear: "Our youth can no longer afford to be left out of attaining the tools necessary to conduct the world's business in the 21st century," says Brig. Gen. Marcelite Harris, one of five keynote speakers at the Big Eight Conference on Black Student Government Feb. 18 and 19.

Nearly 900 students — mostly representing each of the universities in the Big Eight Conference — met at the Memorial Union to learn how to prepare themselves for the next century. This marked the third time that MU had been the host for the convention since it was founded on campus in 1978.

Harris, who spoke to about 400 participants at the opening lunch Feb. 18, is director of technical training, air education and training command at Randolph Air Force Base, Texas. She is the first woman to be an aircraft maintenance officer, one of the first two women to be air officers commanding at the U.S. Air Force Academy and the first female deputy commander for maintenance.

She challenged the audience to help her and her generation "save all of our young people."

Today's generation is facing problems of epidemic proportions, Harris says, such as astronomical health-care costs, homelessness, substance abuse, violence and an increase in black-on-black crimes. "These unhealthy liaisons that are being formed, called gangs, are a malignancy that simply must be destroyed."

Black males have decided to do something that slavery could never do or any of the wars have been able to do, Harris says — and that is destroy the black male. "Yet

children are killing each other. Why? For a jacket or just to show that they can or that they have something on each other. Well, we have got to do something about it now, individually and collectively. We can't just sit around and talk about it."

School is the key tool, she says. "What better or greater gift can we offer the Republic, than to teach and instruct our youth?" Harris asked, quoting the ancient philosopher Cicero.

Education, she says, prohibits people from being enslaved by ignorance or by the ignorant. Also, education is vital to competing in next century's work force. America saw the advent of the assembly line at the turn of the 20th century. "This industrial revolution gave rise to mass production which, in turn, brought in a tremendous number of jobs that required little schooling," she says. "We are still going to have the assembly lines in the 21st century, but the laborers are going to be robotic. This means that students today are going to have to get an education in order to compete. The jobs are not going to be fewer, they are just going to be on a different level."

Harris graduated in 1964 from Spelman College in Atlanta with a bachelor of arts degree in speech and drama, believing a diploma guaranteed that corporate America would open its doors to her. She advised the audience not to make that same assumption. A sheepskin in hand is not going to do it, she says.

"How you use it, what you think of yourself, how you think that equality should be applied are what will give you power. Respect, education and training are the keys to providing a better tomorrow, a better future and a better country."



Chancellor Charles Kiesler chats with Brig. Gen. Marcelite Harris before her talk at the Big Eight Conference on Black Student Government luncheon Feb. 18.

Nancy O'Connor photo

Sing a black girl's song

Play celebrates growth and womanhood.

Some diners at the University Club got an extra treat with their meals Feb. 15. At a noon luncheon at the Reynolds Center, the Black Theater Workshop entertained

about 30 patrons with a presentation of *Nappy Edges*. The play also was performed Feb. 26 in the Corner Playhouse.

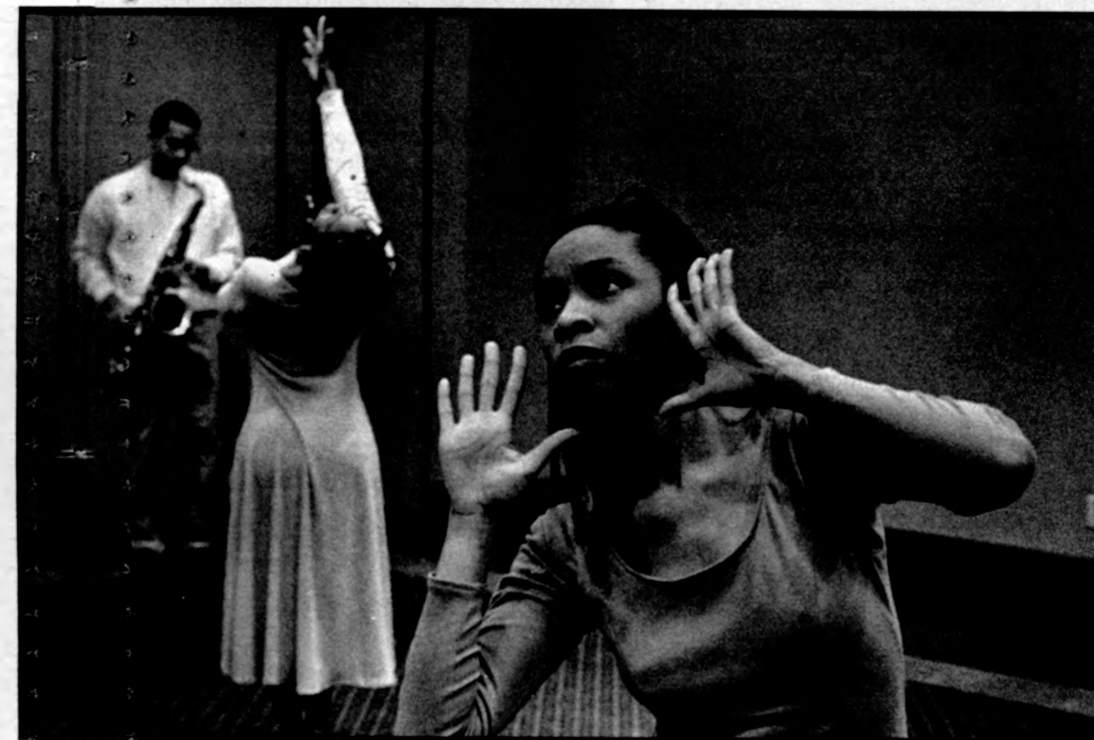
With a combination of dance and dramatic interpretation, and in words that sometimes are bitter, funny, honest and personal, six cast members celebrate being black and being a woman as their characters deal with interpersonal relationships, self-image and place in society.

The show is based on a collection of works by poet Ntozake Shange (pronounced N-toe-zock-e Shang-gay). She grew up in St. Louis and is best known for her choreopoem *For Colored Girls who have Considered Suicide/When the Rainbow is Enuf*.

"Shange is a powerful spokesperson for women's issues," says *Nappy Edges*' director Clyde Ruffin, professor and chairman of theater, and founder and director of the Black Theater Workshop. "This year, the department is focusing its efforts on women's issues, and Shange was an obvious choice for the workshop. Her writings are timeless and directed primarily toward young African-American women and their themes. She believes that her literature will assist these women in believing that nobody can tend to one's emotional health better than oneself."

One element that emerges in *Nappy Edges* is growth — young black girls growing up, handling their triumphs and mistakes, and struggling to become all that is forbidden and lost because of their gender and the environment.

Other issues are love, respect and women's loyalties to women, says performer Shawn Guy, a freshman from St. Louis. "The message of loving and respecting yourself really comes through," she says. "Then loving and respecting other black women.



With poetry and dance, Renee Thomas, right; Janice Dixon, center; and saxophonist Todd Witcher interpret the play *Nappy Edges* at a University Club luncheon Feb. 15. The full production by the Black Theater Workshop was performed Feb. 26 in the Corner Playhouse.

Rob Hill photo

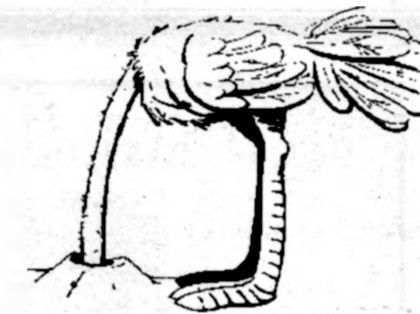
Black unity is important in order to prosper."

Adds Jeanette Harris, a junior from St. Louis: "The work also deals with different relationships with each other and with men. These relationships make you stick together and bond together." Other performers are Janice Dixon, a sophomore communication major from St. Louis; Yashika Tippet, a master's candidate in educational administration from St. Louis; Tawnja Cleveland, a junior journalism major from Columbia;

and Renee Thomas, a senior journalism major from East St. Louis, Ill.

The play's choreographer, Genia Morgan, describes *Nappy Edges* as her most challenging effort to date. "I have done structured choreography — dance to music — but this is my first attempt at choreographing poetry," says Morgan, a senior communication major from St. Louis.

The cast and saxophonist Todd Witcher, a junior journalism and English major from Naperville, Ill., learned lines, movements and music in less than four weeks. "This is truly a collaborative effort," Morgan says. It is an effort that "brought us together," Cleveland adds, "and one that I hope will keep us friends forever."



There's no use in denying it.

IT'S TIME TO MOVE UMMVSB!

On Saturday, March 12, UMMVSB will be moved from the Math Science data center to the Telecommunications Building data center as part of the mainframe consolidation. As a result, the entire UMMVSB system will be unavailable from midnight Friday, March 11, until 2 pm Sunday, March 13. The connections to MIZZOU1 will be done during the normal maintenance window, 9 pm Saturday, March 12, to 2 pm Sunday, March 13. Please watch broadcast messages on both systems for up-to-date information. Call the UCS Help Desk at 882-9227 or the CC Help Desk at 882-5000 if you would like more information.



Campus Computing

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CAMPUS DINING SERVICES



Paula Roper, right, librarian II at Ellis Library and affirmative action committee member, talks with Stefan Denson, chairman of the Columbia Human Rights Commission, at a Black History Month reception Feb. 16 at the library. The reception followed a program that drew more than 100 people and featured singing by the Freelon Sisters, a performance by the Black Theater Workshop and a dramatic reading by Maxine Nelson.

Nancy O'Connor photo



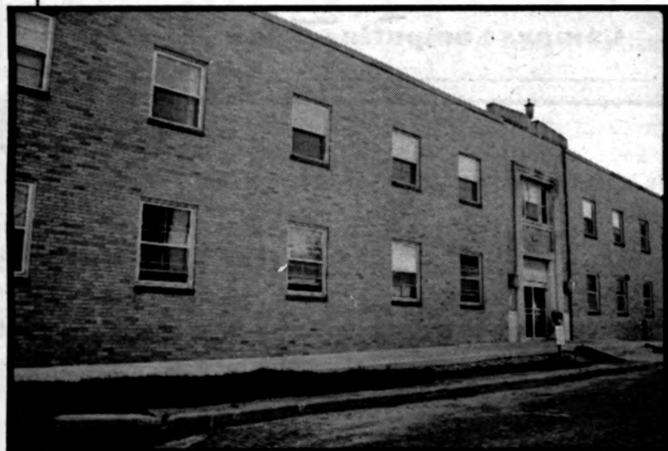
This lab is used by Professor Lizette Peterson-Homer in her research project that teaches mothers with limited resources how to deal with their children in a caring, nurturing way.

Dan Blodgett photo



Focusing on research

New Psychology Building will allow faculty to work together more creatively.



The new Psychology Building formerly housed the MFA Oil Co. on South Seventh Street, just across from Peace Park. The Psychology Department continues to use McAlester Hall for office and classroom space.

Dan Blodgett photo

Lizette Peterson-Homer is trying to make the world a better place for children. The MU psychology professor is leader of a research project that teaches mothers with limited resources how to deal with their children in a caring, nurturing way.

"Sometimes when a 2-year-old says 'no!,' the mother interprets it as a sign of rebellion and deals

harshly with the child," says Peterson-Homer, who leads a research team of four staff members and three graduate assistants, supported by a federal grant. "We try to teach the mothers that in some of these cases, the child is discovering his or her independence for the first time, and that's not necessarily bad. A parent has more impact on a child than anyone else, and positive parenting can enhance all aspects of the child's development."

And the new Psychology Building, 200 S. Seventh St., helps Peterson-Homer and her team carry out their work. "We have a large work room, a conference table and a set of private offices," she says. "It allows us to do an effective job."

Down the hall and on the two floors above, other psychology faculty members are carrying out other projects. Ken Sher leads a team of nine researchers studying the continuity and discontinuity of substance use disorders and psychological disorders in young adulthood. Craig Anderson, working in an area where the temperature can be varied from 55 to 95 degrees, studies the effects of extreme temperatures on aggression in people. Steve Hackley is studying how blindsight patients — a select group of blind people — react to visual stimulus such as a flash of light.

Department Chairman Tom DiLorenzo is delighted that this building, which the University acquired four years ago from the MFA Oil Co., has been renovated to the tune of \$983,000 to accommodate psychology research and the Psychological Services Clinic. "Having all our research facilities in one location will allow faculty to work together more creatively, and will enable us to do a better job of training our students," he says. Before, research facilities were spread among several buildings, including McAlester Hall, Parker Hall, Noyes Hall and a small trailer.

Adds Larry Clark, dean of arts and science: "The Psychology Department has received its share of honors over the years, which is somewhat of a miracle considering that it has gone so long without a research facility like this. Now it will be one of the truly outstanding psychology departments in the country."

The building was renovated to support several kinds of research. Multipurpose social labs, computer-assisted labs, psychophysiology suites and rooms with special audio-visual arrangements are all included. "We assessed the research needs of the faculty and then created the space," DiLorenzo says. "There is no space permanently reserved for a particular person."

The addition also has opened up space in McAlester Hall, which will remain as the home for departmental offices and classrooms. "The new Psychology Building is for research," DiLorenzo stresses. "That's important, because everyone does research in our department. Of our 37 faculty members, about two-thirds will be handling their main functions here."

He is pleased that the building is located a short walk across Peace Park from McAlester Hall. Not only does that make it easier on his students, but it's an area of campus that is growing, with the construction of Lee Hills Hall and plans to turn McDavid Hall into the Fine Arts Residential College, a learning community for music, theater, art and creative writing students. "We're happy to be a part of that progress," DiLorenzo says.

FOR THE RECORD

FREE BOXES: The Intensive English Program has a number of empty Xerox paper boxes. If you would like any or all of them, call Susan DeMian at 882-7253. The 'For the Record' column gives MU departments and units the opportunity to advertise used or unneeded equipment for sale. There is no charge for this service. Send your notice to John Beahler at 407 Reynolds Center, or call 882-5918.

MIZZOU PEOPLE

Kristin Simpson, research specialist from the entomology/plant science unit, was selected as the December recipient of the College of Agriculture, Food and Natural Resources Staff Recognition Award.

Frederick Springsteel, professor of computer science and director of graduate studies in computer science, wrote the one-per-issue comparative review in the journal *Computing Reviews*, published in December. His review was one of the six leading data base management systems mainstream textbooks published in the 1990s. Also in December, at the 12th Entity-Relationship Approach Conference in Dallas, he presented a tutorial on E-R-based Data base Design Tools, and led a panel on "ER Merges with OO."

Kai Sun, a doctoral candidate in statistics, won second place for his paper "Estimation of Acute Toxicity by Fitting Dose-Response Surface," which was presented at the "Statistics and the Environment" section of the annual meeting of the American Statistical Association. Sun, whose paper is part of his dissertation, has accepted a position at Washington University in St. Louis.

Q&A

Q. Can someone please tell me about the photo that appears on the front of the 1993-94 MU Student, Faculty and Staff Directory? When was it taken? Which buildings are shown? Is that a cemetery in the background?

A. The photo in question is a striking shot of Francis Quadrangle taken from an unusual perspective — the roof of Rhynsbarger Theater in the Fine Arts Building. At least that's the best guess of Rob Hill, senior information specialist and photographer with the office of Publications and Alumni Communication, which produces the campus phone directory.

Hill says the photo was taken in the fall of 1988 by Jeff Adams, a former senior photographer with the publications office. Adams was working on a portfolio of campus landmarks for MU's 1989 Sesquicentennial celebration when he climbed to the roof of Rhynsbarger Theater to shoot the Jesse Hall dome silhouetted in the setting sun. While he was up there, Adams also snapped the Quad.

The Residence on Francis Quadrangle is in the lower right of the photograph. In the center, the tops of the Columns peek over trees that line the Quad. The Engineering

Building East is in the upper left, and the bell tower of Switzler Hall in the upper right. And yes, that is Columbia Cemetery in the background. The picture was taken with a telephoto lens, Hill explains, which tends to compress distances, or "stack" images on top of one another. Great shot, huh?

Q. What is the campus administration's attitude towards, and policy on, job-sharing for staff? Could you give me an idea of how many instances of job-sharing there are on campus and in which departments?

A. The University does not have a specific policy concerning job-sharing. "We are supportive of departments that offer this kind of flexibility for their employees," says Jamie Baker, manager of Human Resource Services at MU. "Several departments on campus currently have employees job-sharing, but it is not monitored by our office so I am not able to give you the number of people who are sharing jobs."

Q. Why is it so difficult for support staff to transfer to another department? I have a bachelor's degree and eight years' office work experience, and I would like a change. I have been applying for different positions since May and have yet to even get an interview. What's the story?

A. "It's a very common question, not only among support staff, but other employees as well, and we can understand your frustration," says Brenda Quinlan, human resource specialist III with Human Resource Services at MU.

Quinlan describes how transfers work at the University: The conventional procedure is to post positions on the Employment Opportunities List. Both internal applicants —

current University employees, in other words — and external applicants compete equally for positions on this list. When a department prefers someone with University experience, it has the option to post the position on the Internal Employment Opportunities List. This option is available only for positions which are not underutilized by affirmative action requirements. It also is available only to full-time, benefit eligible employees (75 percent FTE and greater than six-month appointment). Quinlan notes that many departments choose not to pursue this alternative.

"Since positions are normally posted for both external and internal applicants, it becomes very competitive," Quinlan says. "With Columbia alone hosting three college campuses, what we find is a highly educated and experienced applicant pool, making the selection very difficult. Although it is unclear which positions you applied for specifically, we have noted that a typical position averages between 30 and 40 applicants who meet, and usually exceed, the minimum qualifications."

Quinlan says that from that number, the department selects for an interview only those few candidates whose qualifications best match the essential functions and probably preferred qualifications which may be noted on the vacancy notice. She adds that it is difficult to be more specific without knowing more about your experience and the positions for which you applied. "However, any of the Human Resource Services professionals would be happy to meet with you to discuss your concerns and offer any advice to further your career with the University."

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Missouri Fulbright Association



Program Highlights for Winter Semester!



March 21
Study Abroad Scholarships Deadline
Contact the Center for International Programs and Studies (882-6007)



March 29, 4 p.m.
Professor Chalmers Johnson,
"The Balance of Power in East Asia After the Cold War."
Public Lecture - Room 7, Hulston Hall (Law School). Reception following lecture.



April 12, 7 p.m.
Recognition Program for 1994 Fulbright Award Winners
Don Rey Room, Reynolds Alumni Center

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CALENDAR

Send calendar items in Campus Mail to
Mizzou Weekly Calendar, 407 Reynolds Center,
by noon Wednesday the week before publication.
Events are free and open to the public unless otherwise noted.

2 Wednesday

NEW EMPLOYEE ORIENTATION: A seminar for new employees will be held from 8:30 a.m. to noon in 146 Heinkel. Call 882-4859.

SCHOOL OF MEDICINE SEMINAR: Susan Strome will discuss "Early Development in *Caenorhabditis elegans*" at 8:40 a.m. in M640 Medical Sciences Bldg.

MOLECULAR BIOLOGY WEEK: Sixty-eight MU researchers will present posters on their current projects from 10 a.m. to 3 p.m. at the Reynolds Center; at the same time and place, representatives from major biotechnological firms will be available for consultation. Ira Herskowitz will speak on "Control of cell cycle progression and cell polarity in budding yeast" at 3:40 p.m. in Townsend Aud.

RAP SESSION: Chancellor Charles Kiesler will answer questions from staff from 11 a.m.-12:30 p.m. in the Hulston Hall Courtroom.

WOMEN STUDIES COLLOQUIUM: Catherine Parke, professor of English and women studies, will present "On Editing, Heirs, and the Woman Who Did Everything: In the Shadow of Parnassus: Zoe Akins' Essays On American Poetry" at noon in 303 Switzler Hall.

MIDDAY GALLERY EVENT: The video *Cubism* will be shown at 12:15 p.m. at the Museum of Art and Archaeology.

BLACK CULTURE CENTER: Jacqueline Johnson-Jackson of Duke University will present "Black Women as Sociologists" at 1:40 p.m. at the Black Culture Center.

MIMH FILMS: *Spellbound* will be presented at 6:30 p.m. at the Missouri Institute of Mental Health, 5247 Fyler Ave., in St. Louis.

STUDENT RECITAL SERIES: Lisa Thill will perform on the flute at 7 p.m. in Whitmore Recital Hall.

MSA/GPC FILM: *The Caine Mutiny* will be shown at 7 and 9:30 p.m. in Ellis Aud. Cost: free with student ID, public \$1.

PEACE PERSPECTIVES ON CUBA: Tim Gallimore and Steve Weinberg will lead a panel discussion, "Today's Cuba in the Press," at 7 p.m. in 7 Hulston Hall.

STUDENT RECITAL SERIES: The MU Brass Choir, conducted by Betty Scott, will perform at 8 p.m. in Whitmore Recital Hall.

3 Thursday

TEACHING RENEWAL CONFERENCE: This annual event on teaching for MU faculty will be held today and March 4 in the Memorial Union. There will be 40 presentations and workshops on various aspects of teaching, and guest workshop leaders will be Rita Silverman and William Welty of the Center for Case Studies in Education at Pace University. Faculty members must pre-register. Call 882-6260.

CONSULTANT VISIT: L. Edwin Coate, an expert in total quality management from the University of California-Santa Cruz, will speak to faculty and staff today. There will be a session for the chancellor's staff, vice chancellors, deans, directors and department heads from 9-10:30 a.m.; for faculty, instructors and academic staff members from 11-12:30 p.m.; and for admissions staff, financial aid advisers and non-academic staff from 2-4 p.m. All sessions will be in the Reynolds Center.

MOLECULAR BIOLOGY WEEK: Guy Paige will discuss "Get Away from the 'Hot' and into the 'Cold': Non-radioactive Alternatives" from 11 a.m.-1 p.m. in M640 Medical Sciences Bldg. David Chin will be host for the Protein Core open house from 1-3 p.m. in 106-107 Schlundt Annex.

WOMEN'S CENTER: Psychologist Carla Anderson will present "Laughter as Therapy" at noon in 229 Brady Commons.

PEACE PERSPECTIVES ON CUBA: "Eyewitness Assessments of Cuba Today," featuring Andrés Oppenheimer and Pedro Pérez Sarduy, will be discussed from 3:40-5 p.m. in 7 Hulston Hall.

EXHIBITS

BINGHAM GALLERY: The Annual Faculty Exhibition is on display through March 11 in the gallery, located in the Fine Arts Building.

BRADY COMMONS GALLERY: David Renfrow's prints are on display through March 10. The gallery, on the second floor of Brady Commons, is open from 10 a.m.-5 p.m. Monday through Friday.

ELLIS LIBRARY CONCOURSE: "In Every Generation, Action Frees Our Dreams" is on display through March 31 in honor of Women's History Month. The exhibit was prepared by the Western Historical Manuscript Collection.

MUSEUM OF ART AND ARCHAEOLOGY: "Selections from the Permanent Collection of Ancient Art" is on display through June 1994. Also on display is "Isms and Others in the 20th Century." The museum, in Pickard Hall, is open from 9 a.m.-5 p.m. Tuesday through Friday and noon-5 p.m. Saturday and Sunday.

ROGERS GALLERY: Leon Snyder's exhibition, "Computer-Generated Art on the Apple Macintosh," is on display through March 4 in 142 Stanley Hall. Hours are 8:30 a.m.-noon and 1:30-4:30 p.m. Monday through Friday.

STATE HISTORICAL SOCIETY: "Pacific Railroad Surveys" is on display in the gallery through March. "The Contemporary Artists Collection" is on display in the north-south corridor, and "Decades: 1894 to 1964, Editorial Cartoons" is on display in the east-west corridor, both through March. The gallery, in the east end of Ellis Library, is open from 8:30 a.m.-4 p.m. Monday through Friday. The corridors are open from 8 a.m.-4:30 p.m. Monday through Friday and 9 a.m.-4:30 p.m. Saturday.

BLACK HISTORY MONTH: Professor Nell Irvin Painter of Princeton University will present "Sojourner Truth" at 7 p.m. in Gannett Aud.

PEACE PERSPECTIVES ON CUBA: Andrés Oppenheimer will speak on his book *Castro's Final Hour* at 7:30 p.m. in 7 Hulston Hall.

SCHOOL OF FINE ARTS SERIES: The Department of Theater will present *The Love of the Nightingale* at 8 p.m. at the Rhynsburger Theater. Cost: \$6 faculty, staff and retirees, \$5 students.

STUDENT ENSEMBLE SERIES: Frederic Hemke will conduct the Studio Jazz Ensemble and Kevin Kastens will conduct the Large Symphonic Band at 8 p.m. in the Whitmore Recital Hall. For ticket information call 882-2604.

4 Friday

MOLECULAR BIOLOGY WEEK: Thomas Phillips will be host for the Molecular Cytology Core open house from 1-3 p.m. in 2 Tucker Hall. Bob Waterston will discuss "Sequencing the *Caenorhabditis elegans* genome" at 3:20 p.m. in Townsend Aud.

ENGINEERING AWARDS: The College of Engineering will have its Missouri Honor Awards reception and banquet beginning at 5:45 p.m. at the Reynolds Center. Call 882-4378 for ticket information.

MSA/GPC FILM: *Orlando* will be shown at 7 and 9:30 p.m. in Ellis Aud. Cost: \$2.

PEACE PERSPECTIVES ON CUBA: A fund-raising breakfast will be held at 7:30 a.m. in 234-235 Brady Commons. Call 882-7565. Pedro Pérez Sarduy will read his poetry and lead a discussion on "Cuba Today" at 7 p.m. in 7 Hulston Hall.

SCHOOL OF FINE ARTS SERIES: The Department of Theater will present *The Love of the Nightingale* at 8 p.m. at the Rhynsburger Theater. Cost: \$6 faculty, staff and retirees, \$5 students.

STUDENT ENSEMBLE SERIES: The University Philharmonic and the Symphonic Wind Ensemble, conducted by Edward Dolbashian and Dale Lonis, will perform at 8 p.m. at the Missouri Theater. Call 882-2604 for ticket information.

LAWS OBSERVATORY: The observatory, located on the roof of the Physics Bldg., will be open on clear Friday nights from 8-10 p.m.

6 Sunday

WRESTLING: The Tigers will meet Oklahoma at 2 p.m. at the Hearn Center. Cost: \$3 faculty, staff and retirees, \$2 students and children.

SCHOOL OF FINE ARTS SERIES: The Department of Theater will present *The Love of the Nightingale* at 2 p.m. at the Rhynsburger Theater. Cost: \$6 faculty, staff and retirees, \$5 students.

STUDENT ENSEMBLE SERIES: The All-Juniors Honor Band and the Honor Orchestra, conducted by Dale Lonis and Edward Dolbashian, will perform at 3 p.m. at the Missouri Theater. Call 882-2604 for ticket information.

7 Monday

HUMAN RESOURCE SERVICES SEMINAR: "Proofreading and Editing" will be offered from 9 a.m.-4 p.m. in 226 Heinkel. The course will be offered again March 23. Call 882-4859.

NUTRITION EMPHASIS WEEK: Jay Heinecke will speak on the oxidation of lipoproteins in plasma at 3:40 p.m. at MA 217 Medical Sciences Bldg.

SOIL AND WATER RESOURCES SEMINAR: Grazyna Jarecki of the Soil and Atmospheric Sciences Department will discuss "Carbon Balance in Corn Ecosystems" at 3:40 p.m. in 133 Mumford Hall.

CHILD BIRTH CLASSES: "Beginning Childbirth" will be held today through April 25 in the seventh-floor classroom at Ellis Fischel Cancer Center. Call 882-6973.

WOMEN'S CENTER: Michelle Gadbois will present "Envisioning a Feminist World" at 7 p.m. in 229 Brady Commons.

MSA/GPC FILM: *A Heart in Winter* will be shown at 7 and 9:30 p.m. in Ellis Aud. Cost: \$1.

FACULTY ENSEMBLE SERIES: The Esterhazy Quartet will perform at 8 p.m. in Whitmore Recital Hall.

8 Tuesday

HUMAN RESOURCE SERVICES SEMINAR: "Human Relations" will be offered from 10 a.m.-noon in 146 Heinkel. The seminar will be offered again March 10, 14, 16 and 18. Call 882-4859.

NATIONAL NUTRITION MONTH: "Eating Right, Eating Light" will be presented from 11:30 a.m.-12:30 p.m. in the Cosmopolitan International Diabetes Center at University Hospital.

MIZZOU TELECOM COURSE: "Using Telephone Features Effectively" will be presented at 1:30 p.m. at the Telecommunications Building. Call 882-2177 to register.

WOMEN'S CENTER: Heather Ryan will present "Harmony with Ourselves and the Earth" at 7 p.m. in 229 Brady Commons.

HEARNES CENTER: The Harlem Globetrotters will perform at the Hearn Center at 7:30 p.m. Cost: \$9.50 to \$15.

GUEST RECITAL: Karen Becker will perform on the cello at 8 p.m. in Whitmore Recital Hall.

9 Wednesday

HUMAN RESOURCE SERVICES SEMINAR: "Team Building" will be offered from 9 a.m.-4 p.m. in 146 Heinkel. Call 882-4859.

COMMUNITY CAREER SERVICES: "Job Hunting in Today's Economy" will be presented from noon-1 p.m. in 220 Noyes Hall. Call 882-5535 to register.

5 Saturday

ACTIVITIES FORUM: The Graduate-Professional Council will hold its 11th annual Research and Creative Activities Forum in the Memorial Union. Cash prizes will be given to the top four presentations in various categories.

ENGINEERS WEEK: Lab exhibits will be on display from 10 a.m.-2 p.m. at the College of Engineering.

STUDENT ENSEMBLE SERIES: The Contemporary Chamber Players, conducted by Dale Lonis and Robert Cleary, will perform at 1 p.m. at the Missouri Theater.

MEN'S BASKETBALL: The Tigers will play Nebraska at 3 p.m. at the Hearn Center. Cost: \$9 in D section.

MSA/GPC FILM: *Orlando* will be shown at 7 and 9:30 p.m. in Ellis Aud. Cost: \$2.

CONCERT SERIES: ISO and The BOBS will perform at 8 p.m. in Jesse Aud. Cost: \$16 to \$20.

SCHOOL OF FINE ARTS SERIES: The Department of Theater will present *The Love of the Nightingale* at 8 p.m. at the Rhynsburger Theater. Cost: \$6 faculty, staff and retirees, \$5 students.

GUEST RECITAL: William Phemister will perform on the piano at 8 p.m. in Whitmore Recital Hall.

MIDDAY GALLERY TALKS: Julie Youmans, project coordinator for Missouri Performing Traditions, will present "Don't/Do Play All at Once" at 12:15 p.m. at the Museum of Art and Archaeology.

NUTRITION EMPHASIS WEEK: Robert Simoni will deliver the Boyd O'Dell Lecture at 2 p.m. in the Medical School Aud. Keynote speaker Gustav Schonfeld will present the Albert Hogan Memorial Lecture at 3:40 p.m. in the Medical School Aud.

WOMEN'S CENTER: Stephanie Dale will present "Herbal Therapy for Women" at 7 p.m. in 229 Brady Commons.

MSA/GPC FILM: *Beyond the Valley of the Dolls* will be shown at 7 and 9:30 p.m. in Ellis Aud. Cost: free with student ID, public \$1.

CONCERT SERIES: The New York City Opera Co. will present Puccini's *Madama Butterfly* at 8 p.m. in Jesse Aud. Cost: \$25 to \$29.

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March 14, 15, 16, & 17, 1994

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Addressing the issues

Faculty, staff air concerns over managed-care health plan.

Administrators discussed some of the ways the University is dealing with "growing pains" in its new managed health-care program at a Feb. 23 forum. Nearly 70 staff and faculty attended the event, sponsored by the Staff Advisory Council.

Concerns included delays in getting appointments, crowded conditions at the Green Meadows clinic and the distinction between emergency and urgent care. The new plan went into effect Jan. 1.

The move to managed care has doubled the patient load — from nearly 150 to more than 300 a day — at University Hospital and Clinics' primary care center at Green Meadows, said Bill Gable, clinic administrator.

"Early on, there were a number of appointments that we found later were really kind of interview-type appointments," Gable said. "People wanted to meet their doctors or see about prescriptions or referrals; that

pushed our availability out. On top of that, in early January there was a flu epidemic."

Frank Mitchell, professor of surgery and medical director of University Physicians' managed-care plan, explained that panels of primary-care doctors have been established to assure that urgent medical conditions are treated the same day. "If your doctor isn't available, others on the panel should be available," Mitchell said. "We were extremely busy in the early running. For medical problems that did not appear urgent, we tried to schedule them out so we could handle those that were urgent."

In the beginning, telephone lines at the clinic were flooded with calls. More phone lines and operators were added, Gable said, and problems with phone accessibility are being ironed out. Mitchell announced that a new center has been established to provide faculty and staff with urgent medical

care on evenings and weekends.

One concern raised at the forum was the distinction between urgent and emergency medical care. For medical conditions that are not emergencies, faculty and staff are asked to contact their primary-care physician before seeking treatment. Several people asked how they could decide whether a condition was urgent or an emergency.

Officials are talking with various campus groups to work out a simple definition of urgent and emergency care "that we can all live with and understand," Mitchell said. "There is still some fine-tuning going on, but this is what I think it's going to be: If you have time to call your primary-care physician, that's urgent. If you don't have time to call, that's an emergency."

In spite of some problems, surveys indicate that faculty and staff generally are pleased with managed health care delivery, Gable said. "A lot of the areas that we initially thought we were going to have problems with did not surface. And some problems we didn't anticipate did surface," he said. "But don't think for a second that we're being complacent. There are areas we need to focus on, such as the waiting period in some of our ancillary services, telephone

access and appointment availability."

Faculty and staff were urged to let clinic administrators know about problems when they occur, said Mike Sundall, director of ambulatory care for University Physicians. While some people are airing their complaints, "the ones we need to hear from are the ones who are walking away and not doing anything about it," Sundall said. "We have people on call in every clinic to handle managed-care problems. Just ask anybody with a name tag on and say, 'I want to see your boss.'"

Gable added that the clinic is trying out a number of different changes to accommodate patients. "Much of our planning was based on some assumptions," he said. "We talked with other medical centers around the country to see what we could expect in the way of managed-care penetration in the first year of the program. We expected about 40 percent of faculty and staff would enroll. We ended up with nearly 90 percent," he said.

"We need to know, from your perspective, how it's working, where it needs to be fixed and where we need to focus our attention. If there are problems, we want to know about them."

Update

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Urgent Care Center Opens

To meet the urgent care needs of our HMO/POS patients, University Hospital has opened an Urgent Care Center located within its Emergency Center. The Urgent Care Center is staffed separately to exclusively serve our managed care patients. Urgent care is defined as medical conditions that are not life-threatening but require prompt care. If you feel your condition does not allow you the time to contact the primary care physician on call, your visit will be considered an emergency visit.

Contacting the primary care physician on call after hours

After hours HMO/POS patients with a University Physician as their primary care physician should call the University Hospital operator at 882-4141. Ask the operator to page the physician who is on call for your primary care physician.

HMO/POS patients with a primary care physician who is not a University Physician should consult with their doctor to learn how to reach him or her after hours.

Call the primary care physician first

For your care at the Urgent Care Center to be covered by insurance, you must first call the primary care physician on call who must authorize the treatment by calling the Urgent Care Center. You are responsible for the \$15 copayment at the time of your visit. It can be paid by cash, check or credit card.

If your condition is an emergency, you will be treated in the Emergency Center and will be responsible for the \$50 copayment.

The hours for the Urgent Care Center are 5 p.m. to 10 p.m. Monday through Friday and 10 a.m. to 10 p.m. on weekends and holidays. If you should need urgent care during a weekday, please contact your primary care physician's office.

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Scanner model	A300 Plus
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