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'Working for You'

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University of Missouri-Columbia

Alma Mater

**Alumnus** returns to take on vice provost post.

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## Summer Welcome mat is out at MU

#### **FALL PROLOGUE**

Summer Welcome helps boost new students' transition into college life

housands of students are learning that now is a great time to be a Tiger. Though the end of July, more than 11,000 admitted students. parents and guests will have taken advantage of Summer Welcome, MU's two-day orientation program designed to welcome and introduce new students to the campus community.

Ted Tarkow, associate dean of arts and science and chair of the Summer Welcome/Early Registration task force, sees the program as a continuation of the recruitment process. "The student has decided to come to MU, and it is up to us to build on that decision so that recruitment becomes an ally of retention," he says.

Why does participation in Summer Welcome increase each year? Tarkow lists a couple of

"All of us are doing a better of

WISE COUNSEL Emily Johnson reacts to comments from her mother, Kay, as she signs up for classes during Summer Welcome advisement July 11 for the College of Arts of Science. The Johnsons are from St. Louis.

letting students and families know that they bear some responsibilities in their students' success," he says. "Part of that responsibility is to take advantage of every opportunity that is

The campus as a whole, Tarkow says, deserves credit for the steady increases in the numbers of admitted students who take advantage of Summer Welcome. "We have tremendous cooperation from colleagues across campus who work long days and hours in what can be very hot, humid days, but they come across as a campus that is ready for the entering class. What people perceive during Summer Welcome is a positive event, and good news taken back home breeds good news."

During their two-day stay on campus, students meet with their



advisers; clarify, change and finalize their schedules; tour campus; learn about leadership opportunities at MU, the Greek system and what's expected in the classroom; and interact with a range of officials and offices that represent areas in which students have questions or concerns.

This year a few extras have been included in the mixture. Building on what is believed to be a fundamentally sound program, Summer Welcome leaders are taking greater efforts to inform parents of the changes in rights and responsibilities of students as they make the transition from high school to

The Family Educational Rights and Privacy Act of 1974 basically says that once a student matriculates to a university, the record now belongs to the student, not the parents. "We are trying to educate parents who may not know they cannot have access to information they are used to having," says Brenda Selman, University registrar.

For example, parents calling Selman's office asking the whereabouts of their children will not be given information

See Orientation on Page 5

## University studies impact of state budget withholding

#### **MONEY CRUNCH**

Gov. Bob Holden has called on state agencies and colleges to trim \$200 million from this year's budget

ike all other two- and four-year colleges and universities in the state, the UM System has been asked by Gov. Bob Holden to report on the impact that withholdings of 7 percent and 15 percent in state appropriations would have on the University's mission and programs.

The governor also called on all state agencies to report what impact a 15 percent withholding would have on their operations. State budget director Brian Long told reporters last week that no decisions have been made on what level of withholding would

be appropriate or what recommendation the governor would make. A decision should be reached by the end of July, he

The state typically withholds or freezes 3 percent of all appropriations to ensure that the state's revenues will cover its expenditures. The additional withholdings of 7 percent and 15 would come on top of the normal 3 percent.

That means the UM System could be looking at total withholding of state appropriations between \$43 million and \$76.5 million, according to the report sent to Gov. Holden last week.

Such withholdings could require an increase in student educational fees, would impact important mission enhancement programs and research initiatives, and could harm faculty and staff recruitment and retention.

"The University has been aware of the state's increasing financial troubles and has been

"I remain fully committed to our strategic plan and will seek the input of campus faculty, staff and students as we respond to this situation." — Chancellor Richard L. Wallace

planning accordingly," said Joe Moore, media relations manager with UM System's University Relations office. "If necessary, revisions to the University budget will be presented to the board by President Pacheco at

the July 19 and 20 board meeting in Chillicothe."

One obvious concern for faculty and staff is whether a 15 percent withholding in state appropriations will jettison any hope for a 4 percent raise pool this year. "The University is still committed to the 4 percent increase in the salary pool if the money is there," Moore said, "but we're going to have to deal with the economic realities at that time."

In comments Gov. Holden made June 22 when he signed Missouri's \$19.3 billion budget for the current fiscal year, he blamed slowing economic growth for the state's sagging financial outlook.

"Revenues are less than expected, and tax cuts, tax credits, exemptions and other reductions from previous years continue to take a bigger bite than expected," Holden said at the time. "State government will cut back spending in order to keep the state budget stable and

"Missouri's economy remains strong as evidenced by our low 3.8 percent unemployment rate. However, our revenue growth will just be lower than originally

The budget that Gov. Holden signed June 22 already included \$200 million in cuts to the core budgets of state agencies. Higher education was spared in that round of budget cutting.

Holden pledged to set an example for state government by cutting 15 percent from the governor's office budget. He also

See Withholding on Page 3

#### 'MU in the Evening'

Mizzou's new evening degree program, called "MU in the Evening" begins its first eightweek session Aug. 20. The new program will allow adults to pursue a degree from MU outside regular daytime class hours, and already the response has been impressive. Mizzou staff can take advantage of the evening program through the University's Educational Assistance Program which pays 75 percent of tuition.

Those interested in MU in the Evening can find out all about it – from financial aid to

registration – at an information fair that will be held July 19 in Memorial Union's Stotler Lounge. There will be two sessions that day, one from 11 a.m. to 1 p.m. and another from 4 to 7 p.m.

But you don't have to wait for the information fair to get any questions answered about MU in the Evening. You can call MU Direct, which is organizing the evening program, at 882-3598 or visit the Web site at www.Mudirect.missouri.edu/ep mw

### Second urgent care center opens at MU

MU Health Care will open a

second urgent care center July 15 at Columbia Regional Hospital emergency center for the convenience of University faculty, staff and retirees. What is an urgent care center? This walk-in service is designed for patients with short-term medical conditions that can be treated on an outpatient basis.

It's available for people who need to be seen right away, but can't see their own physician due to scheduling difficulties or because the medical problem occurs after regular office hours. Examples of conditions that may be treated at the urgent care center include: sinus infections, ear infections,

urinary tract infections, sprains and strains, rashes and minor cuts with minimal bleeding.

The new 24-hour-a-day site at Columbia Regional will be recognized as a network provider under both the UM Choice Plus Point of Service Program and the UM Managed Health Care Program.

The urgent care center located in the University Physicians Medical Building will continue to provide urgent-care services as well from 9 a.m. to 9 p.m. every day of the week. Patients under the Choice Plus Point of Service Plan will be charged a \$25 copay for use of either of the

urgent care facilities. Patients under the UM Managed Health Care Plan will be charged a \$15 co-pay.

## Pickard Hall selected one of 10 historic properties

The city of Columbia's Historic Preservation Commission has selected MU's Pickard Hall for its annual listing of the city's 10 most notable historic properties. The commission selects properties that reflect the state of historic preservation in Columbia, and this year included homes, government buildings, businesses and even the

## Mizzou connects with the Gateway City



& West in Crossroads Shopping Center

ST. LOUIS LINK The Mizzou Connection will be a new resource for alumni, prospective students and Tiger fans in St. Louis

eginning this summer, a new critter will be prowling the Gateway City's wildlife scene. In addition to the familiar cardinals and rams, the MU Tiger will now call St. Louis home.

MU is opening the Mizzou Connection, a 2,560-square-foot center in St. Louis County that will serve alumni, future alumni and Tiger fans. Operated by MU's University Bookstore, the Mizzou Connection will provide information on admission and campus events, Mizzou apparel and spirit items, athletic tickets, and books by faculty and alumni authors.

As a local St. Louis resource, the Mizzou Connection also will provide a conference room for alumni business, visits with admission staff and other Mizzou

Phone 573.874.1477 800.451.1477 Fax 573.874.1300 TTY-TDD 573.817.5445 www.mbzzoucu.com

activities. Partners in the center include the MU Alumni Association, Intercollegiate Athletics, the Admissions Office and University Bookstore.

The new center will serve as an important link between the MU campus and alumni, students and prospective students in the St. Louis area. Nearly a third of MU's 93,000 in-state alumni and 23,280 students are from the greater St. Louis area. Mizzou's top 50 feeder high schools include 29 in St. Louis, and 20 percent of football and men's basketball season ticket holders are from St. Louis.

Mizzou Connection is located in Bellerive Plaza at 12766 Olive Blvd. in Creve Coeur, two miles west of I-270. The center will be open from 10 a.m. to 8 p.m. Monday to Friday, from 10 a.m. to 6 p.m. Saturday, and from noon to 5 p.m. Sunday.

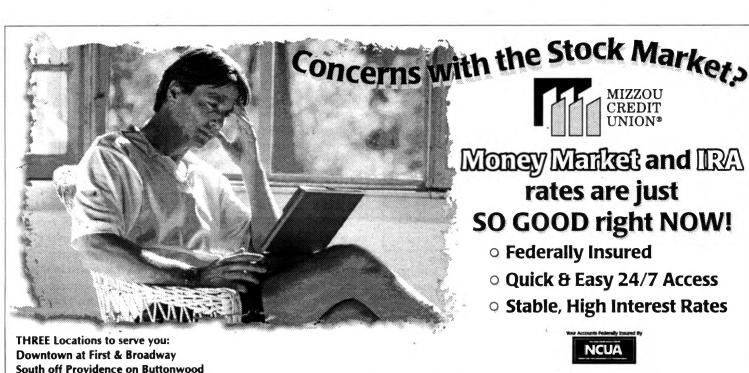
Mizzou Connection is a University owned and operated center and all profit will go toward MU student services, facilities and programming.

There will be a weeklong grand opening celebration from July 30 to Aug. 4, with special events for prospective students and their parents, alumni and Tiger fans of every stripe.

MU Spirit Day on Aug. 4 will feature an official ribbon-cutting ceremony at 1 p.m. followed by a Mizzou Spirit Rally complete with Truman the Tiger, MU spirit squad and Mini Mizzou.

And if you're staying the weekend, plan to attend Mizzou Day at the Cardinal baseball game against the Florida Marlins, sponsored by the MU Alumni Association. The game is at 7:10 p.m. August 4th at Busch Stadium. A discounted block of terrace reserved seat tickets have been reserved for Tiger fans. For ticket information, contact Matt Poling at 314-425-0699 or visit www.mizzou.com.

The web site, www.mizzouconnection.com, will provide information about the Mizzou Connection, Mizzou events in the St. Louis area and links to numerous MU homepages.



### MizzouWeekly

Volume 22 No

A publication for the faculty and staff of the University of Missouri-Columbia, published every Thursday during the academic year and twice a month during the summer by Publications and Alumni Communication, a department of University Affairs, 407 Reynolds Alumni and Visitor Center, 882-7357. News deadline is noon Thursday the week before publication. Annual subscriptions are available for \$25.

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historic Columbia Cemetery on Broadway.

Pickard Hall, on Francis
Quadrangle, is an eclectic,
Italianate red brick building
designed by Missouri architect
M. Fred Bell. It was built in
1892 to house the chemistry
department and is now the
home of the Museum of Art
and Archaeology.

In its recognition statement, the commission congratulated the University for "its exemplary adaptive rehabilitation of the building in 1974 and for its extensive, preservation-friendly exterior renovation of the building this past year."

Other historic properties that were cited this year include the First Christian Church on North 10th Street; the Central Dairy Building/Downtown Appliance on East Broadway; The David Guitar House, Confederate Hill, on Oakland Gravel Road; and the Hall Theatre/Panera Bread Company on South Ninth Street.

#### Hands-on experience

Twenty-two minority high school students from 11 states are on campus this week to sharpen their journalism skills at one of the longest running

journalism workshops for minority students in the

The program, which runs from July 7 to 17 at the School of Journalism, is called the AHANA Journalism Workshop. The acronym stands for African American, Hispanic American, Asian American and Native American. Students are selected based on their experience in high school journalism and their grade point averages.

The workshop is designed to foster news media career interest among AHANA students. Students receive practical, hands-on journalism

experience from professional journalists and faculty. Participants studying print journalism publish a tabloid, The Urban Pioneer, which will appear as a supplement in the Columbia Missourian. Broadcast students produce television projects, and all



students will have their work showcased on the World Wide Web.

Established by Robert
Knight in 1971, the workshop
has the distinction of
producing more minority
journalists than any other high
school recruiting effort in the

nation. Nearly 30 percent of workshop graduates are, or soon will be, professional journalists.

WITHHOLDING from Page 1 said the current budget reflects his administration's commitment to education as its No. 1 priority.

Chancellor Richard Wallace called on the campus community to work together to face this fiscal challenge. "While I understand the difficulty of the state's budget situation, I am deeply concerned about the impact of such significant withholding of the state appropriation on MU," Wallace said. "I remain fully committed to our strategic plan and will

seek the input of campus faculty, staff and students as we respond to this situation.

"Thanks to the dedication of our campus community, MU has made progress on our goal to rank among the leading public research universities in this country. Together, we must remain focused on this goal as we prepare to respond to this very serious challenge. I ask the support of the Mizzou community as we go forward during this difficult time."

### Withholding by the numbers

7 percent withholding would be equivalent to eliminating almost the entire general revenue appropriation to UM-St. Louis or UM-Rolla, according to a recent report prepared by UM System administrators. It would eliminate the fourth year of mission enhancement and force the curtailment of many third year mission enhancement

activities.

Even with a 7 percent reduction, the report said. "The prospects of losing faculty in critical areas, particularly in mission enhancement programs, are very real and have the potential of dismantling some high priority initiatives of importance to the state."

With a 7 percent level of withholding an increase in student educational fees would be necessary, which could mean less access to the University for some students.

A withholding of 15 percent would be the equivalent of eliminating the entire general revenue appropriation for UM-Kansas City or for UM-St. Louis and University Outreach and Extension combined.

A 15 percent withholding would "eliminate all of the current and prior mission enhancement funding," the report said, and will force the University to "dismantle much of the mission critical research

in health and life sciences, agriculture and foods, environmental and natural resources, and rural and urban renewal."

A withholding of that magnitude would undercut the University's ability to recruit and retain the best and brightest faculty. The report notes that the UM System is "below competitive market salaries for both assistant and associate professors by approximately 10 percent and 7 percent respectively. The problem will only worsen during the current financial crisis."

A 15 percent withholding would also impact the University's ability to preserve its physical resources. It would curtail the annual investments in the maintenance and repair of the physical plant, currently funded at 1.5 percent of the plant replacement value.

### Williamson takes on vice provost post

#### **NEW PERSPECTIVES**

MU alumnus returns to lead minority affairs, international programs and faculty development

rovost Brady Deaton has named Handy Williamson, Jr. as the new vice provost for minority affairs, international programs and faculty development. Williamson will begin Aug. 1.

"We are pleased that Dr. Williamson has decided to join our institution," Deaton said. "His exceptional professional experience and background will provide strong leadership and managerial skills in an extremely important area of University administration. We are confident he will offer new perspectives for the continued development of our faculty and minority population on campus."

The vice provost provides leadership for minority affairs programs, campus diversity, international programs and academic professional development programs. Williamson will have direct responsibility for Black Studies, Women Studies, the Program for Excellence in Teaching, Academic Retention Services, international programs that

include the European Union Center and Asian Affairs Center, and Disability Services.

Williamson also will serve as an adviser to the provost on academic policy matters, administer program budgets, plan programs, serve as an ombudsman for underrepresented campus groups, and provide oversight of diversity and professional development activities for deans, academic directors and department chairs.

"I'm excited about returning to Missouri. I received my doctorate there, and I have a lot of friends and fond memories at MU. To me, it is one of the highest honors to be invited back to my alma mater," Williamson said.

"I'm anxious to sit down and talk with the international community and all the groups representing the minority community. I'm also interested in faculty development. I want to address some emerging concerns about information technology and rejuvenating faculty who need some time to refresh."

Jean Zwonitzer, who currently is serving as interim vice provost for minority affairs and faculty development, will take the leadership role with the Student Success Center.

Currently, Williamson is a professor in the Department of Agricultural Economics and Rural Sociology at the University of Tennessee. He is responsible for research, teaching and outreach functions, primarily in the areas of international economic development, rural development, and research systems design and administration.

He has served on the White House Committee on Historically Black Colleges and Universities, was recognized with a Black Achiever Award and was named to Who's Who in Black America.

In 1967, Williamson received his bachelor's degree in vocational agriculture from Alcorn State University located in Lorman, Miss. In 1969, he received a master's degree in agricultural education from Tennessee State University, followed by another master's degree and doctorate in agricultural economics from MU.

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# calendar



#### **Concerts & Plays**

Thursday, July 12

THEATER SERIES: Resident Alien will be performed at 8 p.m. tonight, July 20, 25, and 28, and Aug. 2 and at 2 p.m. July 15 in the Rhynsburger Theatre. For ticket information, call 882-PLAY.

#### Friday, July 13

THEATER SERIES: The

Amorous Flea will be performed at 8 p.m. tonight, July 18, 21, and 26, and Aug. 1 and at 2 p.m. July 29 in the Rhynsburger Theatre. For ticket information, call 882-PLAY

#### Saturday, July 14

THEATER SERIES: Dog

Explosion will be performed at 8 p.m. tonight, July 19, and 27, and Aug. 3 and 4 and at 2 p.m. July 22 in the Rhynsburger Theatre. For ticket information, call 882-PLAY.

#### Tuesday, July 17

**THEATER SERIES:** Comedies

in Concert will present The Jewish Dating Cycle at 8 p.m. in the Corner Playhouse. For ticket information, call 882-PLAY. The performance is suitable only for adult

#### Tuesday, July 24

**THEATER SERIES:** Comedies in Concert will present Carol & The Cowboy at 8 p.m. in the Corner Playhouse. For ticket information, call 882-PLAY. The performance is suitable only for adult audiences.

### **Courses & Workshops**

Wednesday, July 18 **HUMAN RESOURCES** 

**WORKSHOP:** "Preparing Polished Correspondence" will be presented from 9 a.m.-noon in \$203 Memorial Union. Registration is required, call 882-2603

#### **NEW EMPLOYEE**

ORIENTATION: Open to all new benefit-eligible staff from 1:30-5 p.m. today and Aug. 15 in N214/215 Memorial Union, and from 8:30 a.m.-noon Aug. 1 in S203 Memorial Union.

#### Thursday, July 19 **RADIATION SAFETY**

COURSE: "Radiation Safety at MU-Update" will be presented from 1-3:30 p.m. today and Aug. 16 in the Environmental Health and Safety classroom in the Research Park Development Building. Registration is required, call 882-7018.

#### Tuesday, July 23

**HUMAN RESOURCES** 

WORKSHOP: "Tax Deferred Annuities" will be presented from 9-10:30 a.m. in 146 Heinkel Building. Registration is required, call 882-2603.

#### **Exhibits**

MUSEUM OF ART AND ARCHAEOLOGY:

Special Exhibits:

- Newspaper Lithographs by Honoré Daumier: Social Satire in the Nineteenth Century" is on display as part of the Ancient History series.
- Testament of Time: Antiquities from the Holy Land" is on display through Aug. 12.

- "Wrapped Creatures: Animal Mummies from Egypt" is on display through Aug. 26.
- "Tradition and Change: Art from Oceania" will be on display through 2003.
- "Breaking Barriers: Artists Reinvent the Museum" will be on display July 16.

The museum, located in Pickard Hall, is open from 9 a.m.-5 p.m. Tuesday-Friday, 6-9 p.m. Thursday and noon-5 p.m. Saturday and Sunday.

#### **Lectures & Seminars**

Friday, July 13

CARDIOVASCULAR RESEARCH SEMINAR:

Michihiko Tada from Osaka University Medical School will present "Molecular Regulation of Phospholamban Function and Expression in Cardiac Sarcoplasmic Reticulum" from noon-1 p.m. in Dalton Cardiovascular Research Center, Seminar Room 133.

#### Monday, July 16 MICROBIOLOGY &

IMMUNOLOGY SEMINAR:

Ingrid Ruf from St. Jude Children's Research Hospital will present "Epstein-Barr Virus Regulates c-MYC, Apoptosis and Tumorigenicity in Burkitt Lymphoma" at 10 a.m. in M328 Medical Sciences Building

#### Wednesday, July 18 **MICROBIOLOGY &**

**IMMUNOLOGY SEMINAR:** 

Yan Xiang from the Laboratory of Viral Diseases at the National Institutes of Health will present "Human and Poxvirus IL-18 Binding Proteins: The Discovery and Mapping of Functional Epitopes" at 10 a.m. in M437 Medical Sciences

#### Building. MIDDAY GALLERY EVENT:

Mary Gridley of Cranmer Art Conservation in New York will present "Inherent Vice, Damage and Disaster: Conserving

Contemporary Art" at 12:15 p.m. in the Museum of Art and Archeology

#### Friday, July 20

**MUSEUM LECTURE:** Artists Robin Levy and Sharon Jacques will hold an informal discussion on "Breaking Barriers: Artists Reinvent the Museum" at 6 p.m. in the Museum of Art and Archeology.

#### Wednesday, July 25 MIDDAY GALLERY EVENT:

Joan Stack, interim curator of European and American art at the Museum of Art and Archeology, will present "Is There a Modern Counterpart to Daumier's Ancient History
Series? Mocking the Greeks and Romans in Twentieth-Century Art and Film" at 12:15 p.m. in the Museum of Art and Archeology.

#### Meetings

Thursday, July 26

**FACULTY COUNCIL** 

**MEETING:** The Faculty Council will meet at 3:30 p.m. in S203 Memorial Union.

#### **Special Events**

Thursday, July 12

**MUSEUM FLASHLIGHT** 

TOUR: "Time Travel Through the Holy Land," a flashlight tour for families with children between the ages of 7-12, will be held from 10-11 a.m. at the Museum of Art and Archaeology.

#### Thursday, July 19 MUSEUM SPECIAL EVENT:

Reinventing the Museum: a Student/Artist Collaboration," a chance for students to meet artist Sharon Jacques, will be held at 5 p.m. at the Museum of Art and Archeology.

### **Streamlining** the future

#### **FACING CHANGES**

CAFNR combines top research and extension roles to reflect changes

n a move to create a faster response to state needs, the University is combining the research and outreach missions of the College of Agriculture, Food and Natural Resources.

John Gardner has been named to the new post of associate dean and director for research and outreach by Tom Payne, vice chancellor and dean of the college. Gardner will oversee research functions of the college, including direction of the university's 17 farms and centers, as well as manage agricultural outreach and extension. Gardner had been associate dean and director for agricultural outreach and extension.

Michael Chippendale, interim associate dean and director for research, will become senior associate dean focused on mission enhancement as well as continuing as interim director of the Life Sciences Center initiative.

'Gardner's new position marks a significant shift for the future of our college," Payne said. "Historically, research and outreach have been two entities working side by side within the college structure. With this new position, these two important missions of the college will move into the future as one.'

The new direction is indicative of changes happening in the mission of land-grant universities such as MU and for agriculture, he said. "We have many examples on campus and across the state of research faculty and outreach specialists working together. This administrative change solidifies that cooperative spirit."

Gardner, who for the past 18 months led the agricultural extension effort within the college, also has experience in both basic and applied research at North Dakota State University and the University of Nebraska and as a research director. He also was CEO of AgGrow Oils, a private specialty seed oil-crushing firm that he helped create.

'We're in a new age for agriculture," Gardner said. "It's a time of incredibly fast-changing technology and a fast-moving global economy and marketplace. To serve today's citizens, this college must quickly move from discovery at the lab bench to application by end users."

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### A Horticultural Tip from Campus Facilities



How much water do my perennial and annual flowerbeds need?

In the heat of summer, perennial and annual flowerbeds should be kept moderately damp for good growth. Over-watering makes for unhealthy plants and can outright kill the roots. If you can get your finger beneath the surface, conditions are fine; if not, the soil's too dry.





#### **ORIENTATION from Page 1**

about the students' schedule. Nor will information be given if parents call an adviser to discuss their students academic performance. "Unless the student signed a release allowing the staff member to do that, it won't happen," Selman says.

One of students' longtime complaints is being taught by teaching assistants instead of regular professors. This year, a session has been added to deal with that issue. "Part of being a student at MU involves taking courses from graduate students," Tarkow says. "Rather than pretend this reality doesn't exist by showcasing only professors, we are letting parents know that TAs are part of the campus."

A third session getting more attention is the topic of diversity, Tarkow says. "While it is nice to come to a place where you will see people from your hometown and home state, at a place like MU there are students and faculty literally from around the world." This session packs a double whammy as it is also used to spur entering freshmen and their families to think about studying abroad before graduation.

Tarkow says the feedback from these sessions is positive.

"Parents are grateful that we are not just 'hyping' what it is like to be a student at MU," he says. "We are being honest and realistic, and families are appreciative that we are up front. They are pleased to know that their children will attend a place where if there is a regulation and a law, they know in advance that it will be adhered to."

Summer Welcome is designed for more than meeting advisers and scheduling classes. The two-day experience on campus starts the process of making students feel at home in an involved, intelligent way so they can make the most out of their time at Mizzou. Instructors are encouraged to develop personal relationships with students early on, and to engage students in studying subjects that are taught at the level that will allow them to learn the material.

This kind of involvement helps students connect to the academic life of a campus and gets them on the track to connecting with extracurricular opportunities and build personal relationships. "Getting a student connected within the first five or six weeks is absolutely critical to a successful start," Tarkow says.

To illustrate a commitment to student success, the first stop on

campus tours for prospective students and their parents is the newly opened Student Success Center across from Ellis Library.

Not only does this show the University's commitment to undergraduate education, but it fosters a sense of belonging, says Jean Zwonitzer, the center's project director and interim vice provost for minority affairs and faculty development. "I see students using the center throughout all the transitions of their academic career," she says. "We want students to know they can come here, be treated well and find a resource for academic and career success."

Tarkow says the campus will increase the amount of e-mail communication with students between the time Summer Welcome ends and fall semester begins. It's another effort to get and keep students connected with the campus.

This is the second year IAT
Services has established student
PawPrints during Summer
Welcome. The PawPrint is a
student's login (one login, one
password) to access numerous
resources, including e-mail, their
personal Web space, WebCT, the
online Service Account Manager
and other online services. "Our
efforts in acquainting students to

technology are year-round," says Glenn Trammel, director of customer service at IAT Services.

In one way or another, each of IAT Services' departments is involved in providing various resources — from staffing the Mizzou Fair booth and PawPrint account sessions in Hudson Hall to developing the PawPrint Wizard tool and Everything Technology Student Guide. "It's an investment of time that pays off big for everyone in the end by getting the students what they need early on and keeping the last-minute rush managable," he says.

"So far this Summer Welcome, we're seeing about a 90-percent PawPrint creation rate, which is terrific." Trammel says. This means that many of the new students will have activated their accounts before school starts. "They're ready to roll," he says.

Ed Mahon, assistant vice chancellor for computing, describes IAT Services' efforts for Summer Welcome and backto-school as complete organizational efforts. "IAT Services is an enabler for students, providing computing and telecommunications services that assist in their MU experience," he says. "The

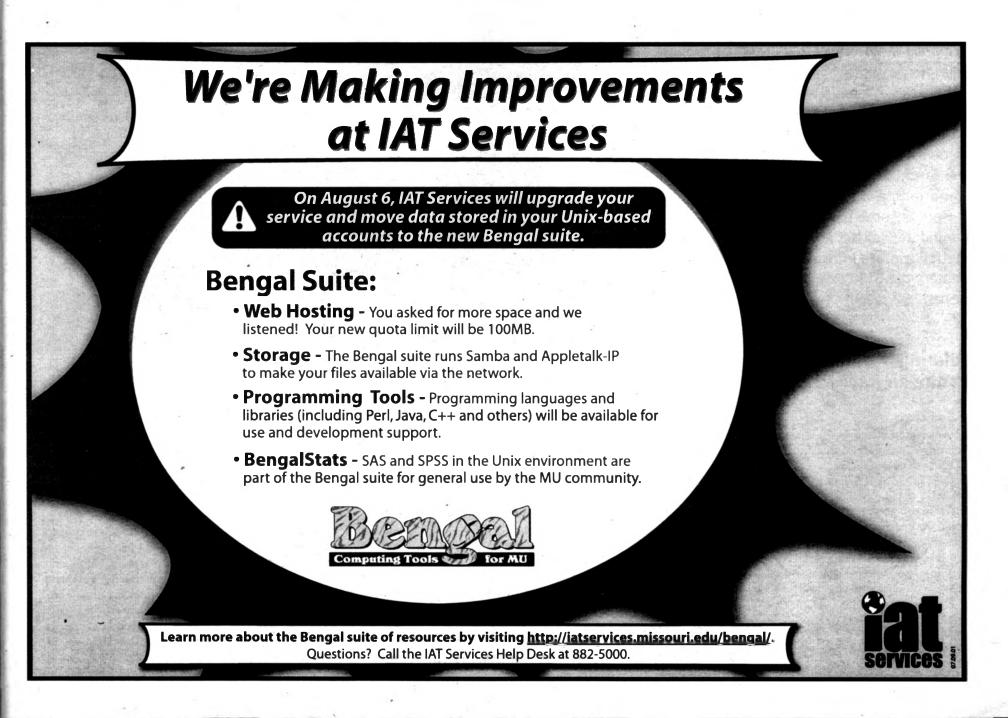
sooner and faster we can get students access to the resources, the quicker they can benefit."

One of the highly visible offices students can access electronically or in person is registration, which is part of the University Registrar's office. "We want them to have good experiences from this office," Selman says. "We follow the University's policies for earning a degree, and we try to do that with as much care and as much direction as we can."

Most MU students are traditional age, but each year there is an increase in the number of nontraditional students, Selman says. "We try to be flexible in how our services are delivered, and making them available on the Internet helps."

Summer Welcome would not enjoy as much popularity as it does without the entire campus working together, says coordinator Marc Lucas.

"I remain convinced that Welcome is extremely effective and sends a message to students that this is going to be a place in which they will be successful," he says. "It makes parents feel at ease to meet some people their students will be involved with, both faculty, staff and advisers. It's a good program."





# Staff Advisory Council WORKING FOR YOU

## Mark your ballot

Staff Council elections near

welve MU staff members are in the running for election to six seats on the Staff Advisory Council. The winners will begin a three-year term in September, representing the interests of their colleagues in ong of the four employee categories: Administrative/Professional, Crafts/Maintenance, Technical/Paraprofessional and Secretarial/Clerical.

Staff Council is a 16-member group that serves as a liaison between staff employees and the administration. The council advises the administration on staff concerns, coordinates the annual Staff Recognition Week, and administers programs like the Staff Development Awards that enhance the professional life of staff members at

Ballots have been mailed to all full-time staff members in each of the four employee categories. Staff should vote only for candidates in their peer group. Ballots should be returned to the Staff Council office by Aug. 2. Your vote is important; it will determine who represents you.

Here is some background information on each candidate, as well as comments on issues facing staff. For more information about the election, contact the Staff Council office at 45 Jesse Hall or call 882-4269.

#### Administrative/ **Professional**

◆ Rob Cook Housekeeping Manager Columbia Regional Hospital

If I were chosen to be a member of the Staff Advisory Council I would concentrate my efforts in two primary areas. I would work to expand the Educational Assistance Program to include children of those that work for the University. This has been talked about in the past and is seen as a great addition to the benefits program offered by the University.

I would also work to consider

the initiation of a quality service program that would bolster cooperation among all levels of the University enterprise. By adding a phase of customer service to the orientation process we would begin to look at our positions within the system as being integral to the success of the system. The intent of the program would be to help develop a sense of pride in what we do and the product we are promoting - the University of Missouri.

♦ GLENDA MOUM **Manager of Outpost Services** Information and Access **Technology Services** 

I enjoyed by first term on



C.H. CASSIL



GAIL LAWRENCE





CHRIS PATTERSON



DANNA VESSELL



Staff Advisory Council and look forward to pursuing new initiatives like the Staff Educational Award and Staff Ombuds position as well as addressing ongoing staff concerns like educational early retirement.











GLENDA MOUM



Вов Ѕмітн



JERRY TILLINGHAST



CECELIA WYLDE



**ROY YOUTSEY** 

benefits, health care and planned

**◆ Bob Smith Construction Project Manager Construction Management** 

I have experience, am knowledgeable of University policies and procedures, will dedicate the time needed, and lastly, I want to represent other staff. My previous experience on the council, and volunteered hours spent on other activities, provide me with council experience and knowledge regarding their projects. My interests are improving educational assistance for staff and families, eye care coverage, and promotion of more staff involvement in University activities and decisions made by the administration. I will dedicate the extra time needed to serve on the council and would appreciate your support.

**◆ DANNA VESSELL Educational Technology** Coordinator **Educational Technology** at Missouri

One of the great advantages of working at Mizzou is having access to many different types of knowledge. I feel it is important for the Staff Advisory Council to work towards providing equitable access to job training, seminars and conferences for all staff on campus. It is also crucial that working parents have excellent child care for their children. As a council member, I would like to

work towards these issues, as well as others that may be raised by my colleagues. I would be delighted to have the chance to represent my fellow staff members in bringing these issues before the University administration.

#### Crafts/ Maintenance

◆ CHRIS PATTERSON
Maintenance Services
Attendant
Campus Facilities Energy
Management

I would like to see that all staff members know and understand every benefit that is available to them. I've been here for five and a half years and I'm still just finding out about certain benefits.

### ◆ Roy Youtsey Police Officer

**University Police Department** 

I would like very much to serve an active role in serving the needs of staff. Having been on campus for 27 years, it would be a great honor for me to represent the crafts/maintenance section of the work force. I would appreciate the opportunity to give back some of what other

staff members have given to me.

The current issues that I feel strongly about are the "80-and-out" retirement, educational assistance for dependents, and some type of compensation for long-term employees. But, more important, I strongly feel that any issue that concerns any staff member should be high priority for staff council members.

#### Secretarial/ Clerical

#### ♦ BARB FENSKE

Administrative Assistant Campus Facilities Project Management

It is an honor to be selected to run for the Staff Advisory
Council and I hope that I will be able to serve as a liaison between staff and the council, bringing to the council any issues concerning staff. I am especially interested in concerns about benefits, specifically retirement, health-care costs and availability, and tuition assistance for employees and their families.

I welcome the opportunity to become more informed about the circumstances that surround policy decisions on the campus and how they affect the staff. Serving on several committees, I have built a network of colleagues that I can draw information from on various issues to gain a representative understanding and perspective of the entire campus.

#### ◆ GAIL LAWRENCE Administrative Assistant Anthropology

As my current three-year term on Staff Advisory Council draws to a close, I have the feeling I am leaving several staff issues unfinished. I would like the opportunity to continue serving on Staff Advisory Council and respectfully ask you for the privilege of representing you and your concerns for another three years.

Some of the issues I would

like to continue to focus on are: an "80-and-out" retirement plan; establishing a child-care center; represent staff concerns about the increasing cost for our medical and dental benefits; and continue to seek additional compensation for loyal, long-term staff

I would also like to thank you for the honor of representing you for the last three years. I have considered it a privilege. Staff Advisory Council strives to represent their fellow staff members on this campus, so if you have a concern please let them know.

## ◆ ROSEMARY MORRIS Administrative Assistant Information and Access Technology Services

I have worked for IAT
Services for the past four years; I also worked with Residential Life for a year. Though each department's functions are quite different, the issues for staff, in general, are very similar. I would like the opportunity to help make an impact by promoting progress on issues such as performance evaluations and their connection to wage and salary, parking and retirement benefits. It would be an honor to serve the University community.

### Technical/ Paraprofessional

#### ♦ C.H. CASSIL

Senior Research Technician Civil and Environmental Engineering

As I have worked for the University of Missouri-Columbia

for 25 years I have seen many changes, some good and some with lesser value. I believe for any organization to grow there has to be change, but I also believe the changes made should be beneficial to all. The only way that can happen is to have a great liaison between the people affected and the law-making body. I believe that I can be a good listener and can bring my fellow employees' concerns to the attention of the council for consideration.

#### **◆ JERRY TILLINGHAST**

Laboratory QC/QA Coordinator Columbia Regional Hospital

As a member of the Staff Advisory Council, it would be my intention to represent the concerns of the employees and staff of the University system. Recommendations stemming from these concerns will allow the University to implement progressive changes regarding services provided to the community and surrounding areas. Teamwork throughout the system will be of the utmost importance if we, the University family, are to be efficient and effective in reaching our goals.

#### **◆ CECELIA WYLDE**

Supervisor of Laboratory Services

Veterinary Pathobiology

I would like the opportunity to serve the technical/paraprofessional employees on campus by representing them and their particular concerns and interests to the chancellor. As a Staff Advisory Council member I would serve as an information and liaison voice for all campus technical/paraprofessional employees regarding issues of

importance to them. I have a particular passion for education, and would like the opportunity through the Staff Advisory Council to concentrate efforts towards extending educational + assistance to spouses and dependents, maximizing employee opportunities for professional and technical training through the University and other educational institutions, and assisting employees to be aware of and to take advantage of current programs already in place.

## <u>classifieds</u>

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Educational Technologies at Missouri

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## Judge for yourself

#### THOUGHT PROCESSES

Study finds that mental shortcuts can be a fundamental source of judicial error

udges have been accused of making biased decisions based on politics, favoritism and other reasons. According to an MU law researcher, there is a more fundamental source of systematic judicial error - cognitive illusions.

Chris Guthrie, acting associate dean and associate professor at the School of Law, Jeffrey Rachlinski, professor of law at Cornell Law School and Andrew Wistrich, a U.S.

magistrate judge in California, surveyed 167 U.S. magistrate judges and found that they, like the rest of us, are vulnerable to cognitive illusions that can produce poor judgments.

"Psychologists who study human judgment and choice have learned that human beings rely on mental shortcuts, which psychologists often refer to as heuristics, to make complex decisions," Guthrie and his colleagues wrote. "Reliance on heuristics facilitates good judgment most of the time, but it also produces systematic errors in judgment."

The researchers administered a brief questionnaire, which was designed to identify the influence of five common cognitive illusions: "anchoring," making estimates based on irrelevant starting points; "framing," treating economically equivalent gains and losses differently; "hindsight bias," perceiving past events to have been more predictable than they actually were; "representativeness heuristic," ignoring important background statistical information in favor of distinguishing information; and "egocentric biases,"

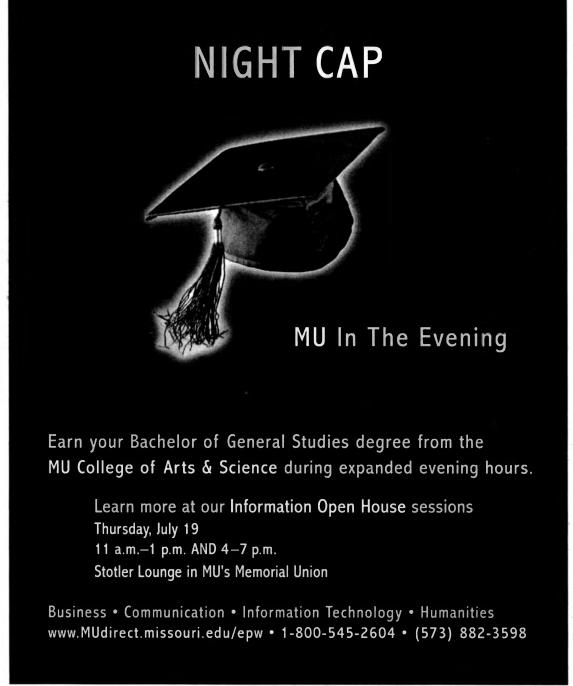
overestimating one's own abilities.

Guthrie and his colleagues found, for example, that judges evaluated settlement offers differently depending upon whether they assessed them from the plaintiff's perspective or the defendant's perspective (framing) and that judges were likely to underestimate their reversal rates on appeal (egocentric bias).

"Even if judges have no bias or prejudice against either litigant, fully understand the relevant law and know all of the relevant facts, they might still make systematically erroneous decisions under some circumstances simply because of how they - like all human beings - think," Guthrie and his colleagues observed.

The study was published in the May 2001 issue of the Cornell Law Review.





## Mizzou**Weekly**

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